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Alm & Chin **OPPS** MARK A. SOLOMON, ESQ. Nevada State Bar No. 00418 **CLERK OF THE COURT** E-mail: msolomon@sdfnvlaw.com ALAN D. FREER, ESQ. Nevada State Bar No. 07706 E-mail: afreer@sdfnvlaw.com ROSS E. EVANS, ESQ. Nevada State Bar No. 11374 E-mail: revans@sdfnvlaw.com SOLOMON DWIGGINS & FREER, LTD. 9060 West Cheyenne Avenue Las Vegas, Nevada 89129 Telephone No.: (702) 853-5483 Facsimile No.: (702) 853-5485 Attorneys for Plaintiffs 10 **DISTRICT COURT** 11 **COUNTY OF CLARK, NEVADA** Case No.: A-12-671427-C JARED E. SHAFER, an individual; SOLOMON 12 Dept.: X DWIGGINS & FREER, LTD., a Nevada professional limited partnership; ALAN D. 13 FREER, an individual; ROBERT D. SIMPSON, an individual; PATIENCE BRISTOL, 14 individual; AMY DEITTRICK, an individual; PLAINTIFFS' OPPOSITION TO 15|| PROFESSIONAL FIDUCIARY SERVICES OF **DEFENDANT REBECCA SCHULTZ'S** NEVADA, INC., a Nevada corporation; AVID MOTION TO DISMISS SECOND 16|| BUSINESS SERVICES OF NEVADA, INC., a AMENDED COMPLAINT Nevada corporation; GAMETT & KING, a Nevada corporation; 17 Plaintiffs; 18 VS. 19 SCHULTZ, individual: REBECCA an CHARLES PASCAL, an individual; and DOES 1 20 through 19, inclusive; 21 Defendant(s). Date of Hearing: July 15, 2014 22 Time of Hearing: 9:30 a.m. 23 Plaintiffs, JARED E. SHAFER, an individual; ALAN D. FREER, an individual; ROBERT D. 24 SIMPSON, an individual; AMY DEITTRICK, an individual; SHAWN KING, an individual; 25 SOLOMON DWIGGINS & FREER, LTD., a Nevada professional limited partnership; 26 PROFESSIONAL FIDUCIARY SERVICES OF NEVADA, INC, a Nevada corporation; AVID

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BUSINESS SERVES OF NEVADA, INC., a Nevada corporation; and GAMETT & KING, a Nevada

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corporation (collectively, "Plaintiffs"), by and through their counsel of record, Mark A. Solomon, Esq. and Ross E. Evans, Esq. of Solomon Dwiggins & Freer, Ltd., hereby respectfully submit the foregoing Opposition to Defendant Rebecca Schultz's Motion to Dismiss Second Amended Complaint ("Motion to Dismiss").

This Opposition is based upon the memorandum of points and authorities contained herein, the pleadings and papers on file with the Court, and any oral argument that this Court may hear on the date set for hearing.

MEMORANDUM OF POINTS AND AUTHORITIES

I.

INTRODUCTION

Contrary to Defendant Schultz's characterization, this case concerns at least one-hundred eleven obscene and defamatory postings to the website http://www.ripoffreport.com ("Ripoffreport.com"), of which Plaintiffs have gathered evidence demonstrating that at least four of the one-hundred eleven were published on Ripoffreport.com directly by Defendant Schultz. Plaintiffs have additionally gathered evidence demonstrating that Defendant Charles Pascal is the publisher of at least onehundred and two of the defamatory postings to Ripoffreport.com. While Schultz correctly states in her Motion to Dismiss that the four Ripoffreport.com postings Plaintiffs attribute to having been published by her only name Plaintiffs Jared Shafer and Alan Freer therein, Schultz erroneously concludes that dismissal of the remaining Plaintiffs' claims against her is appropriate. In her Motion to Dismiss, however, Schultz deliberately and disingenuously ignores Plaintiffs' claims and allegations that Schultz and Pascal acted jointly pursuant to a conspiracy or by aiding and abetting each other's drafting and publication of each of the one-hundred and eleven defamatory postings. See, Second Amended Complaint at ¶¶ 14, 15, 34-37, 46-47, 72-81, and 82-93. Dismissal of the remaining Plaintiffs' claims against Schultz is inappropriate at this stage, because Plaintiffs are entitled to prove Schultz's complicity in assisting, aiding, encouraging, and/or promoting the defamatory statements which Plaintiffs attribute to having been published by Pascal. Accordingly, this Court should deny

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Defendant Schultz's Motion in its entirety. Further, Plaintiffs request that this Court impose attorneys' fees against Defendant Schultz for having to respond to Schultz's frivolous and disingenuous motion.

II.

LEGAL ARGUMENT

Standard of Review. A.

In reviewing a motion to dismiss for failure to state a claim, a court must determine whether or not the challenged pleading sets forth allegations sufficient to make out the elements of a right to relief. Edgar v. Wagner, 101 Nev. 226, 227, 699 P.2d 110, 111 (1985). A claimant must set forth factual allegations, either direct or inferential, regarding each material element necessary to sustain 10 recovery under an actionable legal theory to successfully oppose a motion to dismiss for failure to state a claim upon which relief may be granted. See, Remco Distributors, Inc., v. Oreck Corp., 814 F.Supp. 171, 174, (D. Mass. 1992). "The test for determining whether the allegations of a complaint are sufficient to assert a claim for relief is whether the allegations give fair notice of the nature and basis of a legally sufficient claim and the relief requested." Breliant v. Preferred Equities Corp., 109 Nev. 842, 858 P.2d 1258 (1993).

Plaintiffs Have Sufficiently Alleged that Defendants Schultz and Pascal Acted Jointly, **B**. Aided and Abetted Each Other, and/or Participated in a Conspiracy to Defame and Disparage Each of the Plaintiffs, and, Therefore None of Plaintiffs' Claims Against Schultz Should be Dismissed.

In her Motion to Dismiss, Schultz disingenuously asserts that only Plaintiffs Alan Freer and Jared Shafer have stated claims against her due to Plaintiffs having attributed Schultz with directly publishing only four of the one-hundred and eleven defamatory statements published on Ripoffreport.com. As a sign of her bad faith, Schultz deliberately refrains from informing this Court that Plaintiffs' specifically alleged that Schultz acted jointly with Defendant Pascal in authoring and publishing the false defamatory statements, that Schultz and Pascal aided and abetted each other in authoring and publishing the defamatory statements, and that Schultz and Pascal otherwise engaged in a civil conspiracy to defame and disparage each of the Plaintiffs. As plainly set forth in their Second Amended Complaint, Plaintiffs seek to hold Schultz liable as a joint tortfeasor along with Pascal as to

all of the defamatory statements, notwithstanding Pascal's publication of the majority of the same. Accordingly, the simple fact that Pascal performed the final act of publishing the vast majority of the defamatory statements on Ripoffreport.com is irrelevant as to Schultz's complicity with Pascal.

Having already conducted some discovery in this case, Plaintiffs have already identified by obtaining records of their IP addresses and other personally identifying information, that Defendant Schultz and Defendant Pascal are the publishers of at least 102 of the defamatory postings on Ripoffreport.com. See, Second Amended Complaint, attached hereto as Exhibit 1, at ¶¶ 38-43. Further, Plaintiffs have information that Charles Pascal and Defendant Schultz are close friends. In fact, Charles Pascal's wife, Heidi Pascal, was also involved in Guardianship proceedings in Clark County, Nevada, in which Plaintiff Jared Shafer became appointed guardian of Heidi Pascal's mother, Marcy DuDeck. See, Order Establishing Guardian of the Person and Estate of Marcy DuDeck, attached hereto as Exhibit 2. Moreover, like Defendant Schultz in the Olvera Guardianship, Heidi Pascal also kidnapped her parent, a Nevada Ward, to California in direct violation of Nevada law. See, Report and Recommendation dated August 16, 2007, attached hereto as Exhibit 3, finding Heidi Pascal in contempt of Court; see also, Second Amended Complaint at ¶¶ 18-28, and 34-36. In addition, during the Olvera Guardianship proceedings in Clark County, Nevada, Defendant Schultz had Charles Pascal submit an Affidavit in Support of Schultz's Report of Malfeasance, in which Schultz sought to establish facts supporting her request to remove Jared Shafer as guardian. See, Errata dated August 16, 2010, attached hereto as Exhibit 4, which contains Charles Pascal's affidavit. Further, having reviewed the entirety of the Ripoffreport.com postings, Plaintiffs discovered multiple references in the statements Plaintiffs attribute to having been published by Defendant Charles Pascal to Defendant Schultz's defamatory postings. Coupled with statements made by Defendant Schultz in correspondence to the Center for Guardianship Certification and the Nevada Attorney General, in which Schultz references the postings and encourages the reader to perform an internet search for the postings, and in which Schultz specifically references Charles Pascal and the Marcy DuDeck

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guardianship proceedings, demonstrates that Defendant Schultz and Defendant Pascal are coordinating their defamatory publications. Such coordination supports Plaintiffs' allegations that Defendant Schultz and Pascal are acting in concert, or aiding and abetting each other in the publication and dissemination of defamatory statements concerning the Plaintiffs.

In particular, the following excerpts from the Second Amended Complaint demonstrate that Plaintiffs have met their burden of providing fair notice to Schultz and Pascal that the Plaintiffs' claims are asserted against them jointly:

PARTIES

Plaintiffs are informed and believe, and thereupon allege, that at all times relevant herein, each of the Defendants conspired together to cause the actions which Plaintiffs herein complain, or otherwise acted as the agent of one or more of the other Defendants and with the full knowledge and consent, either express or implied, of the other Defendants and that each and every thing herein alleged was done by each Defendant in the course and scope of said conspiracy or agency and in their capacity as a co-conspirator with, principal of, or agent for, each of the other Defendants.

All of the acts or failures to act alleged herein were duly performed by and attributable to all Defendants through concerted action, and/or each acting as agent or under the direction and/or control of the others or pursuant to an agreement and in furtherance of a conspiracy to harm and cause damage to the Plaintiffs. Said acts or failures to act were within the scope of said agency, in furtherance of a conspiracy, and/or at the direction and control of the other Defendants, and each Defendant ratified the acts and omissions by the other Defendants. Whenever and wherever reference is made in this Complaint to any acts by Defendants, such allegations and reference shall also be deemed to mean the acts of each Defendant acting individually, jointly or severally.

THIRD CAUSE OF ACTION (Civil Conspiracy)

In her letter to the Center for Guardianship Certification ("CGC") dated January 18, 2012, Rebecca Schultz stated:

Marcy Dudeck is deceased now, thanks to Mr. Shafer's extreme cruelty. People working for Mr. Shafer and Ms. Bristol kidnapped her from Sunrise Senior Living, a California facility near her daughter's residence. Her son-in-law, Charles Pascal, can tell you much about what Mr. Shafer did to his mother-in-law. You will hear from Mr. Pascal soon.

See, correspondence from Rebecca Schultz to CGC, dated January 18, 2012, attached hereto as Exhibit 5.

In a follow up email to the CGC on January 28, 2012, Rebecca Schultz stated:

I highly advise you and your associates to contact Mr. Charles Pascal. He has his own information on Mr. Shafer's malfeasance and threats and details on conversations like I mentioned above. ... Mr. Pascal has much to tell you about Mr. Shafer. He has not written to you yet because he's been overwhelmed with a time sensitive project. He has given his permission to be contacted:

Phone: 310-714-0524

Email: radiopascal@earthlink.net

See, correspondence from Rebecca Schultz to CGC, dated January 28, 2012, attached hereto as Exhibit 6.

Page 5 of 22

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Although the Defamatory Statements were either published directly by Rebecca Schultz, Charles Pascal, or other as of this time unknown Defendants, the common and reoccurring themes, allegations, and defamatory statements appearing throughout the Defamatory publications appearing on Ripoffreport.com demonstrate that Schultz and Pascal co-authored the statements pursuant to a common agreement, and/or that Schultz and Pascal worked with a close-knit group of co-conspirators, cohorts and agents, whose names are not yet known to Plaintiffs, who acted pursuant to an agreement with or in concert with Defendant Schultz. For such purposes Plaintiffs have alleged the involvement of DOES 1 through 19.

FOURTH CAUSE OF ACTION (Civil Aiding and Abetting)

83. Defendant Schultz aided and abetted Defendant Charles Pascal in the publication of the one-hundred (100) Defamatory Statements Plaintiffs attribute to having been published by Charles Pascal, by Schultz having substantially assisted, encouraged, or otherwise promoted Defendant Charles Pascal in the developing, authoring, reviewing, editing and publishing of such Defamatory Statements.

85. Defendant Charles Pascal aided and abetted Defendant Rebecca Schultz in the publication of the four (4) Defamatory Statements Plaintiffs attribute to having been published by Rebecca Schultz, by Charles Pascal having substantially assisted, encouraged, or otherwise promoted Defendant Rebecca Schultz in the developing, authoring, reviewing, editing and publishing of such Defamatory Statements.

See, Second Amended Complaint, Exhibit 1. (Emphasis added).

The Restatement (Second) of Torts § 886A, comment b, identifies joint tortfeasors as "two or more persons who are liable to the same person for the same harm," and states that "[i]t is not necessary that they act in concert or in pursuance of a common design, nor is it necessary that they be joined as defendants." The rules regarding joint tortfeasors are applicable "to all torts, including not only negligence but also misrepresentation, *defamation*, injurious falsehood, nuisance or any other basis of tort liability." *Id.* (Emphasis added). Indeed, courts have held that defamation is capable of joint commission, and, thus, the proper subject of a claim for civil conspiracy.² Accordingly, it is of no moment that Plaintiffs have attributed Schultz with publishing only four of the defamatory statements, because if Schultz is found to have acted in concert or similarly have been complicit in the acts of Pascal, then she will be jointly and severally liable for the publications attributed by Plaintiffs to

² See, e.g., Wright v. Bachmurski, 29 P.3d 979 (Kan. Ct. App. 2001) (stating that "...whenever two or more persons cooperate in the publication of a libel, all are responsible for the resultant damages, and the victim can sue them either jointly or severally...."); see also, Bunton v. Bentley, 176 S.W.3d 1 (Tex. Ct. App. 1999) (stating that "[t]he jury having found that a civil conspiracy existed, all elements of defamation are imputed to Gates and Gates became responsible for all actions by Bunton during the conspiracy.") remanded for further proceedings by Bentley v. Bunton, 94 S.W.3d 561 (Tex. 2002); Murphy v. City of Aventura, 2008 WL 4540055 (S.D. Fla. 2008) (unpublished disposition) (where Defendant argued that Plaintiff failed to state a claim because Plaintiff did not allege that Defendant published any defamatory statements regarding Plaintiff or that her actions contributed to the publication of defamatory statements, the Court held that a conspiracy claim did not have to allege that each participant in the conspiracy committed every element of the underlying tort, and, therefore, Plaintiff had sufficiently stated a claim against Defendant for conspiracy to defame.).

Pascal as well. See, e.g., Applied Equipment Corp. v. Litton Saudi Arabia Ltd., 7 Cal.4th 503, 28 Cal.Rptr.2d 475 (Cal. 1994) (stating that "[i]n such an action [for civil conspiracy] the major significance of the conspiracy lies in the fact that it renders each participant in the wrongful act responsible as a joint tortfeasor for all damages ensuing from the wrong, irrespective of whether or not he was a direct actor and regardless of the degree of his activity."); see also John's Insulation Inc v Siska Construction Co., 774 F.Supp 156 (S.D. N.Y. 1991) (stating that conspiracy claim may be viewed as a "string" whereby plaintiff seeks to tie together those who, acting in concert, are responsible in damages for overt acts). Indeed, a person who aids, abets, encourages, or assists another in perpetrating an unlawful act is considered as liable as the person who actually committed the act. Dow Chem. Co. v. Mahlum, 114 Nev. 1468, 1488-1489, 970 P.2d 98, 112 (1998) (stating that an action for civil conspiracy exists when two or more persons act in concert with the intention of "accomplish[ing] an unlawful objective for the purpose of harming another, and damage results from the act or acts."), disfavored on other grounds, GES, Inc. v. Corbitt, 117 Nev. 265, 270, 21 P.3d 11, 15 (2001). Further, an action for civil aiding and abetting arises where a "defendant substantially assists or encourages another's conduct in breaching a duty to a third person." Dow Chem. Co. v. Mahlum, 114 Nev. 1468, 1490, 970 P.2d 98, 112 (1998) (citing Restatement of Torts § 876(b)). Such substantial assistance or encouragement must be either in the form of a direct communication or conduct in close proximity to the primary tortfeasor. Id. at 1491, 970 P.2d at 113.

Thus, although, Plaintiffs have only alleged that Schultz directly published four of the Defamatory Statements, as shown in paragraphs 34-47, 73-78, and 83-91 of the Second Amended Complaint Plaintiffs have sufficiently alleged Schultz's joint involvement in a civil conspiracy, and/or aiding and abetting, with Defendant Pascal as to each of the Defamatory Publications. Accordingly, Schultz's Motion to Dismiss should be denied in its entirety.

C. The Four Defamatory Statements Plaintiffs Attribute to Being Published Directly by Defendant Schultz Contain Actionable False Statements of Fact and Do Not Constitute Opinion.

As further evidence of her bad faith in filing the instant motion, Schultz requests dismissal on the basis that the four defamatory statements Plaintiffs attribute to having been directly published by her

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constitute non-actionable opinion. Schultz, however, fails to quote, attach, or otherwise cite from any of the publications, and therefore, fails to provide an example, or even any argument, demonstrating that any of the defamatory publications constitute non-actionable opinion.

In reviewing an allegedly defamatory statement, "[t]he words must be reviewed in their entirety and in context to determine whether they are susceptible of a defamatory meaning." *Chowdhry v. NLVH, Inc.*, 109 Nev. 478, 484, 851 P.2d 459, 463 (1993). "A statement is defamatory when it would tend to lower the subject in the estimation of the community, excite derogatory opinions about the subject, and hold the subject up to contempt." *K-Mart Corporation v. Washington*, 109 Nev. 1180, 1191, 866 P.2d 274, 281-82 (1993) (citing *Las Vegas Sun v. Franklin*, 74 Nev. 282, 287, 329 P.2d 867, 869 (1958)). Whether a statement is defamatory is generally a question of law; however, where a statement is "susceptible of different constructions, one of which is defamatory, resolution of the ambiguity is a question of fact for the jury." *Posadas v. City of Reno*, 109 Nev. 448, 453, 851 P.2d 438, 442 (1993) (quoting *Branda v. Sanford*, 97 Nev. 643, 646, 637 P.2d 1223, 1225-26 (1981)).

The Nevada Supreme Court has said that the test for whether a statement constitutes fact or opinion is: "whether a reasonable person would be likely to understand the remark as an expression of the source's opinion or as a statement of existing fact." See, Lubin v. Kunin, 117 Nev. 107, 17 P.3d 422 (2001). Notwithstanding, the Nevada Supreme Court acknowledged that "[i]n certain contexts, however, a statement may be ambiguous or a 'mixed type,' which is an opinion, which gives rise to the inference that the source has based the opinion on underlying, undisclosed defamatory facts." Nevada Independent Broadcasting Corp. v. Allen, 99 Nev. 404, 411, 664 P.2d 337, 342 (1983). For example, in Nevada Independent Broadcasting Corp., the Nevada Supreme Court offered an example illustrated by the Restatement (Second) of Torts Section 566 comment b (1977), wherein it was stated that "it may be actionable to state an opinion that plaintiff is a thief, if the statement is made in such a way as to imply the existence of information which would prove plaintiff to be a thief." Id. The Court in Lubin confirmed that "[i]n such situations, where a statement is ambiguous, the question of whether it is a fact or evaluative opinion is left to the jury." Lubin, 117 Nev. at 113, 17 P.3d at 426. Further, although statements of opinion are not per se actionable, an opinion loses its constitutional protection

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factual basis for the opinion." Ruiz v. Harbor View Community Association, 134 Cal.App.4th 1456, 1471, 37 Cal.Rptr.3d 133 (2005).

and becomes actionable when it is "based on implied, undisclosed facts" and "the speaker has no

For example, in Piping Rock Partners, Inc. v. David Lerner Associates, Inc., 946 F.Supp.2d 957 (N.D. Cal. 2013) the plaintiff filed a defamation claim based on the defendant's defamatory postings on Ripoffreport.com, wherein the defendant fabricated business dealings with the plaintiff (where they had never been in business), and made statements consisting of dissatisfaction with plaintiff and plaintiff's business. Id. at 971. While the defendant asserted that the statements constituted nothing more than non-actionable opinion, the Court disagreed, specifically noting that "[the defendant]'s post is not entirely opinion," rather [i]t contains a blend of subjective opinions and provably false assertions of fact" in which the defendant represented that he actually communicated with the plaintiff, where he had not, and that the plaintiff failed to follow through on what had been promised, where no communications or business relationship had ever occurred. Id. Thus, the Court held that "[t]o the extent [the defendant] expresses opinions about plaintiffs, that opinion appears to arise out of his verifiably fabricated factual scenario." Id. at 272. Thus, the Court concluded that the post is an actionable statement of fact, rather than opinion. Id. This Court should likewise find that Schultz's statements are actionable statements of fact rather than opinion as the posts, though containing statements expressing an opinion, are completely fabricated and portend to be based upon false statements of fact or undisclosed implications of fact which are clearly defamatory.

As set forth below, each of the four publications attributed to Schultz are clearly comprised of false statements of fact, or, given the context in which they are made, at least qualify as an ambiguous or "mixed type" statement giving rise to the inference that the author has based the "opinion" on underlying, undisclosed defamatory facts." *See*, *Nevada Independent Broadcasting Corp.*, 99 Nev. at 411, 664 P.2d at 342.

Expressions of opinion do not enjoy blanket constitutional protection. See Franklin v. Dynamic Details, Inc., 116 Cal.App.4th 375, 384, 10 Cal.Rptr.3d 429 (2004). "If a statement of opinion implies a knowledge of facts which may lead to a defamatory conclusion, the implied facts must themselves be true." Ringler Associates Inc. v. Maryland Casualty Co., 80 Cal.App.4th 1165, 1181, 96 Cal.Rptr.2d 136 (2000).

The first Defamatory Publication attributed to Defendant Schultz states:

Jared Shafer Professional Fiduciary Services of Nevada, Inc. or PFSN, Inc. Jared Shafer Rips Off of Veterans of Their Pensions & Disability Benefits LAS VEGAS, Nevada

Jared E. Shafer is a professional guardian who is, robbing my Uncle of his Veterans benefit money. My Uncle, who is 85, fought in the Korean War. He moved to Nevada to retire and enjoy the desert sun and dry weather. Unfortunately, he developed Alzheimer's disease five years after moving to Henderson. Jared E. Shafer was appointed as my uncle's guardian by Commissioner Jon Norheim. My uncle has no immediate family, which makes me his only living relative and I do not live in Nevada. When I finally got a look at Shafer's accounting, I discovered over \$315,000 was taken away from my uncle's trust in a time period of 15 months in very questionable guardian fees and several billings by AVID Business Services, which apparently is a friend of his. After some checking, I discovered that AVID Business services is not licensed by the state or county. I also noticed that the trust was making payments in the name of Jared Shafer and his assistant, Patience Bristol, rather than making payments to the business name he is licensed under and also quite obviously printed on his invoices. I think the IRS should look into Mr. Shafer's billing practices.

I filed an NRS Chapter 160 petition with the Nevada Family court. The statues of 160 put restrictions on professional guardians who have a ward that is a veteran but the violations by Jared E. Shafer were rejected by Jon Norheim, the guardianship commissioner. Norheim said something like "if I allow you to win this case, guardians would have a difficult time conducting business in Las Vegas. I know we have laws on the books protecting veterans, but when they get in the way of a guardians earning a living, I will not enforce them." This was the most outrageous thing I've ever heard and very hard to take because the NRS statutes regulate the amount a guardian may charge, which is no more than 5% of the Veteran's annual income. Commissioner Norheim's refusal to follow these regulations allows guardians like Shafer to take all of their money. To hear a family court commissioner (he's not really a judge) actually state that he cares more about a guardian making money (and at the ward's expense) is outrageous and criminal. Since when is a family court more interested in protecting the income of a guardian over the income of an elderly ward who served his country?

Commissioner NorHeim's statements greatly angered me because I fought in the Tet Offensive of 1968 and lost the use of my left arm.

To add insult to injury, when Jared E. Shafer heard Norheim's ruling, he began to smile, more like smirking. After we left the court, Patience Bristol, his obvious protege, said, "don't fight Jared, he always wins. I work for winners and that is my boss. Give it up, we'll wear you down and make you spend all your money and we'll bill your uncle for our attorney fees and leave him a poor man." The state of Nevada allows the guardians to bill the ward's for their over priced, cut-throat attorneys, depleting the ward's money. This is one of the reasons Jared E. Shafer has gotten away with his exploiting of veterans and other elders because he doesn't haven't to pay for his attorneys.

A week later Jared E. Shafer contacted me by phone. He said "stop this stupid Vet stuff, if you don't your uncle will die a poor old man."

Jared E. Shafer delights in ripping off veterans. The Internet is full of postings that accurately detail the fraud and exploitation committed by Shafer against families who do not have the means to fight. Commissioner Norheim does what Shafer wants, which brings to question, why? What is Jared E. Shafer doing for him? It doesn't matter if the ward has placed his/her life in danger for our country, these people have no respect for our veterans. Stop Jared E. Shafer and Commissioner Norheim before more innocent families fall under the control of this corrupt system.

See, Defamatory Publication attributed to Schultz, published on Ripoffreport.com on November

25, 2010, attached hereto as Exhibit 7, and incorporated as Exhibit 18 to the Second Amended

Complaint. For example, such publication makes the following defamatory statements about the

- Jared Shafer is robbing the author's uncle of Veterans benefit money, and implies that Shafer, acting as guardian, is charging erroneous and unreasonable guardianship fees in this particular guardianship case where, however, such guardianship case does not actually exist. All of such statements are factual in that they state and imply that the events recounted therein actually occurred;
- Shafer has taken \$315,000 from author's uncle's trust false statement of fact which implies that this action took place under false or fraudulent pretenses;
- Avid Business Services has charged questionable fees to this case false statement of fact given that this guardianship case does not exist and implies that Avid, in this case, accepted fees under false or fraudulent pretenses;
- Shafer's billing practices are possibly illegal (i.e. notification to the IRS) false statement of fact given that this case does not exist and implies that Jared is accepting fees under false and/or fraudulent pretenses;
- Shafer is allowed to bill excessively in this case because the Guardianship Commissioner did not follow Nevada statutes false statement of fact given that Shafer has not accepted any fees on this case because the case does not exist and implies official corruption involving the Guardianship Commissioner;
- Accuses Shafer of acting unprofessionally during court, smiling and smirking at the Guardianship Commissioner's allegedly wrongful decision false statement of fact because Shafer never appeared in court on this case because the case does not exist, and statements are derogatory in nature because they would tend to lower the public opinion of Jared Shafer if the statements were true;
- Accuses employee of Shafer stating "don't fight Jared, he always wins; we'll wear you down and make you spend all your money and we'll bill your uncle for our attorney fees and leave him a poor man" false statement of fact because statement was never made because the recounted case does not exist, and further implies official corruption and false and/or fraudulent billing practices;
- States and implies that Jared Shafer has gotten away with exploiting of veterans and other elders by abusive billing practices in this case and others false statement of fact because this case does not exist and implies that author has knowledge that Shafer has billed under false and/or fraudulent pretenses in this case and other cases;
- Jared Shafer contacted author and threatened "if you don't [stop this stupid vet stuff] your uncle will die a poor old man" false statement of fact because this case never existed and, therefore, the events and statements recounted by the author never took place, statements imply that Jared is threatening author's uncle which would constitute defamation if accepted as true;
- States that Jared Shafer delights in ripping off veterans and implies that Shafer has ripped off at least the veteran mentioned in the publication false statement of fact or at least mixed type statement of fact because this case does not exist and the events recounted are false, and implies that author has knowledge of facts that Shafer is actually ripping people off in other cases where no such other cases exist;
- The internet is full of postings that accurately detail the fraud and exploitation committed by Shafer against families who do not have the means to fight; constitutes defamation because it accuses Shafer of fraud and exploitation, and in context of article implies that other false postings by Defendants Schultz and Pascal are accurate and truthful.

The second defamatory publication Plaintiffs attribute to Schultz states:

Jared E. Shafer Professional Fiduciary Services of Nevada, Inc. or PFSN, Inc. Guardian Exploitation of Veterans, Elderly & Disabled Las Vegas, Nevada

Jared Shafer is a professional guardian who has been exploiting our senior citizens, the disabled and our honored veterans for nearly 30 years. He fine tuned his exploitation skills while being the public guardian of Clark County from 1979 until 2003. He transitioned to a private business, having learned all the tricks of the trade while in public office. The family court system in Las Vegas sanctions Mr. Shafer's exploitation by allowing him to take control over individuals that do not have a family member who live in Nevada. The family court, in particular, the guardianship commissioner, Jon Norheim, appears to be working for Jared Shafer, not in the best interest of the wards. In particular, veterans are exploited for their benefits and pensions from the U.S. government for serving and being injured fighting for our country.

The Las Vegas court system fights the families to prevent them from taking care of their loved one. The Clark County family court thrives on using lies, deception and the breaking of Nevada state statues that pertain to guardianship. Nevada even has a chapter in their NRS called 160, that provides added protection to veterans and their VA benefit payments. But the family court in Las Vegas doesn't care about the veterans or any other ward because all they care about is making sure that the guardians, especially Jared Shafer, earn a living off of all these elderly veteran's retirement, pensions and disability benefits.

Jared Shafer and Jon Norheim treat the families as if they are crimminals when in reality they are the criminals, exploiting the families by forcing them to pay for attorneys to fight for guardianship of their family member while the court allows the guardian to hire expensive unethical attorneys which are paid from the ward's estate!

Clark County, Nevada, has a dirty secret, this whole guardianship racket. But the secret is out now as hundreds of victims are coming forth and reporting the abuses to the Nevada state attorney general, the Nevada Judicial Descipline Committee, the IRS, Social Security, the Veteran's Administration, the Government Accountability Office and many other entities. Major investigations are in the works and the more people that come forward the faster justice will be seen.

Reports and articles have been around for nearly 10 years but now the frequency and details of exploitation of guardian Jared Shafer and the Las Vegas family court are reaching a peak. For instance, read this from 2005,

http://guardianshipgulag.blogspot.com/2005/12/billion-ofguardianshiptakings.html and this updated editorial from 2002

http://deukeproductions.blogspot.com/2010/11/jared-shafer-worse-than-alcapone.html and this from 2008

http://deukeproductions.blogspot.com/2008/12/public-enemy-number-one-jaredshafer-of.html just to point out that this corruption and exploitation by Jared Shafer has been documented and published before.

If you know of anyone that is a victim of Jared Shafer, please report to the agencies above and post your story.

See, Defamatory Publication attributed to Schultz, published on Ripoffreport.com on November 26, 2010, attached hereto as **Exhibit 8**, and incorporated as Exhibit 19 to the Second Amended Complaint. For example, the second Defamatory Publication set forth above makes the following false statements of fact, which are defamatory:

• Accuses Shafer and PFSN of exploitation of veterans, the elderly, and the disabled; at least a mixed type statement because it implies that the author has knowledge of underlying facts which would demonstrate that Shafer and PFSN have performed acts

which constitute exploitation where no such facts exist and author uses statement to lend support for other defamatory statements.

- Family Court in Las Vegas doesn't care about veterans or any other ward because all they care about is making sure that the guardians, especially Jared Shafer, earn a living off of all these elderly veteran's retirement, pensions and disability benefits. At least qualifies as a mixed type statement because context of article implies that author is basing opinion on underlying facts, and implies that Shafer is involved in acts of official corruption and exploitation through his involvement in the Guardianship Court.
- States that hundreds of victims are coming forth At least qualifies as a mixed type statement because it implies that there are actual "victims" of conduct the author attributes to Jared Shafer including the author's statements concerning exploitation and abuse, and further, in the context of the article, implies that the author is basing opinion on underlying facts where no such case(s) exist.
- Publication is intended to give credibility to Schultz and Pascal's other and more specific defamatory postings.

The third Defamatory Publication Plaintiffs attribute to Schultz states:

Alan D. Freer Solomon, Dwiggins Freer & Morse, Ltd. Steals Money From Senior Citizens By Excessive Billings To Estates Of Wards On Behalf Of Corrupt Guardian Jared Shafer- Las Vegas, Nevada

Alan Freer is stealing money from my uncle in Nevada. He works for a corrupt guardian by the name of Mr. Shafer. The court system is a mess there, they don't listen to the families, only to Freer and Shafer, who exploit the wards. Freer over bills Shafer's wards, which comes from the estate of the senior under Shafer's care. Care is a loose word here because all Shafer does is send out his assistant, Patience Bristol, to check on my uncle once in a while and then bills about \$3000 a month for her little 5 or 10 minute visits. Freer helps Shafer fight the families because he can charge the ward's estate or trust and the bank, Wells Fargo, gives Freer and Shafer all they want with no questions. They are all working together in this guardianship racket in Las Vegas.

Alan Freer is very vicious and unethical, flinging lies about the ward's family members who want to remove the ward from Mr. Shafer. My cousin has been trying to be guardian of my uncle for months but Freer keeps making false accusations and threats to my cousin, who is a good person and loves my uncle very much. Freer even laughs in court when he get his way and insults my cousin with little comments that are very cruel. He seems to get a big kick out of stealing my uncle's money AND treating my cousin horribly. Shafer also laughs and grins and makes desrepectful comments about my uncle, referring to him and his assets as "crap" or some other distasteful adjective.

I have gone to nearly all my uncle's hearings and witnessed this repugnant behavior by Alan Freer and Jared Shafer. The family court commissioner, Jon Norheim, condons this bad behavior and gives Freer and Shafer what they want, which is very suspicious and we've heard rumors of bribes being given to the court.

The state of Nevada and the U.S. government had better do something about his Las Vegas crime of elders. And, my uncle is a veteran, and veterans are given no respect by Freer or Shafer, in fact they think it's funny to take his veteran benefits away from him. If you are a victim of Las Vegas attorney Alan Freer, please report him to all agencies. I have never seen such a creepy and despicable attorney ever in my life. His fees are over the top high which leads us to believe that he's giving a cut to Jared Shafer because, after all, they are stealing money from my uncle. They have no respect for the elderly or anyone that may fall under their control. They are not human beings because they have no soul or heart only a big fat appetite for greed. They do not care about anyone but themselves and how much money they can steal. Freer acts like it's his money to take as does Shafer.

Alan Freer, Jared Shafer, Patience Bristol, Jon Norheim--keep your eye on all of them because they are all working together to rob senior citizens and veterans just like my

See, Defamatory Publication attributed to Schultz, published on Ripoffreport.com on December 28, 2010, attached hereto as **Exhibit 9**, and which was incorporated as Exhibit 21 to the Second Amended Complaint. For example, the third Defamatory Publication set forth above, makes the following false statements of fact, which are defamatory:

- The headline: Alan D. Freer Solomon, Dwiggins Freer & Morse, Ltd. Steals Money From Senior Citizens By Excessive Billings To Estates Of Wards On Behalf Of Corrupt Guardian Jared Shafer- Las Vegas, Nevada constitutes a false statement of fact in context of article because the referenced Guardianship case does not exist, and, therefore, facts and events recounted by author are false, for example there cannot be excessive billings to a guardianship estate which does not exist. Further qualifies as a mixed type statement because it implies that the author is basing any opinions on actual facts, where no such facts exist because the guardianship case recounted by the author is made up.
- Alan Freer is stealing money from my uncle in Nevada constitutes a false statement of fact because there is no such guardianship case, and therefore author's "opinion" that Alan Freer is stealing from author's uncle is entirely false and implies that facts and events recounted in the statement actually happened.
- All Shafer does is send out his assistant ... to check on my uncle once in a while and then bills about \$3000 a month for her little 5 or 10 minute visits. Constitutes a false statement of fact, because events did not happen as there is no such guardianship case, and further would excite derogatory opinions about Shafer if accepted as true.
- Alan Freer flings lies about the ward's family members Constitutes a false statement of fact, because case does not exist, and implies that Alan Freer makes derogatory statements about ward's family members. If the statement were accepted as true such statement would excite derogatory opinions about Plaintiff Freer.
- Freer makes false accusations and threats to my cousin; Freer laughs in court when he gets his way and insults my cousin with little comments that are very cruel; He seems to get a big kick out of stealing my ucnle's money and treating my cousin horribly; Shafer also laughs and grins and makes disrespectful comments about my uncle, referring to him and his assets as crap or some other distasteful adjective. False statements of fact as case does not exist, and statements could not have been made.

The fourth Defamatory Publication Plaintiffs attribute to Schultz states:

Attorney Alan D. Freer Financial Exploitation & Abuse of Elders, Las Vegas, Nevada

Alan Freer Corrupt Lawyer In Las Vegas Guardianship Racket:

Back in 2008 my father died in an auto accident in Las Vegas, leaving my mother alone. My mother was in the beginning stages of Alzheimer's and we had no other family members living in Las Vegas because my parents had fallen for propaganda from a home developer that moving to a retirement community in Nevada would be good for them, so my parents moved away from their family in Colorado. Because I was on the east coast giving a seminar at the time of my father's death, I was unable to get to LasVegas immediately. Just days after my father's death, a private guardian was put in charge of my mother. It turned out that a neighbor, thinking she was helping, called the Clark County Senior Protective Services and explained that my mother was alone and was acting funny.

This county agency told the neighbor to call the guardianship commissioner office of Jon Norheim for help. Someone in that office gave the neighbor the office number of a private fiduciary, Jared Shafer of Professional Fiduciary Services of NV, who was suppose to "protect" my mother until I could arrive from the east coast.

When I finally got into town, Mr. Shafer told me that he would draw up paperwork for me to be co-guardian with him for my mother because I was not a resident of Nevada and therefore I was not allowed to be her guardian, that a resident of Nevada was necessary to serve as a co-guardian with me. Mr. Shafer said I would be hearing from his lawyer, Alan Freer, in a few days and not too worry since a caregiver was placed in mom's home and that she would be in good hands. Mr. Shafer also told me I could visit, but that I couldn't spend the night at her home. I thought this was odd, but thought maybe this was how it was supposed to be. He also told me I was not to remove anything from the home. I thought these restrictions were unusual but because I was quite distraught over the death of my father and concerned for my mother I let it go and I went back to work in Colorado and waited to hear from Mr. Freer.

After 3 weeks went by with no word from Mr. Shafer or his attorney Alan Freer, I contacted Mr. Freer, who told me that Mr. Shafer never accepts a co-guardian and that it was too bad because he already had temporary guardianship and they had already filed for permanent guardianship and that I could come and petition for guardianship myself but I'd needed someone else in NV to be guardian with me. He also told me that if I objected to Mr. Shafer or filed for guardianship that judge Norheim would give he and Mr. Shafer what they wanted so there was no point in even trying. He said, "Mr. Shafer and I tell judge Norheim what we want and you can't do anything about it. You will never be guardian of your mother and if you go against us we'll make sure the judge always rules in our favor and we'll make damn sure your parent's estate will be emptied, leaving you nothing when she dies." And then he hung up the phone.

I was floored at hearing this. Since this conversation with this lawyer Alan Freer, I have been fighting him to gain guardianship of my mother for over 2 years. They have gone through over \$400,000 of my parent's estate and are about to sell mom's home, with the help of Wells Fargo, and put her in a rest home. She is very depressed and wants to come to Colorado and be with her children and grand children, but Mr. Shafer and Mr. Freer will not allow her to leave. I am fearful for her safety and well being.

During the last 2 years, Mr. Alan Freer has done nothing but lie and make up bad things about my family and me. Every time Mr. Freer or Mr. Shafer tell lies in Jon Norheim's court he does nothing about it, it is as if he is deaf and blind to any of their bad behavior in court. In fact, Commissioner Norheim allows them to use inappropriate words and comments in court. Once Mr. Shafer referred to my mother's property as "a pile of crap". Another time I tried to speak up to defend myself against their lies about me and my family but Commissioner Norheim had the baliff threaten to arrest me if I spoke again. This is all very unfair and this Clark County Family Court is run like a free for all, with Mr. Norheim, Mr. Freer and Mr. Shafer all saying and doing want they want to exploit and abuse the ward and their families. To add insult to injury, Mr. Freer and Mr. Shafer smirk and laugh at us and Commission Norheim turns a blind eye and ear. Mr. Norheim also exhibits some very bad behavior, even admitting that he doesn't have to follow the law all the time. Attorney Freer did tell me that Mr. Norheim gives them what they want, which sounds like Mr. Norheim is accepting some kind of favors.

This lawyer Alan Freer is the most horrible excuse of an attorney. He lies, he threatens and he over bills my parent's estate for nothing and so does Jared Shafer. He repeatedly files the same documents time after time all to create more billings. He insults me and my family and my mother. He even insults my attorney and my mom's doctors. He is very rude, mean and corrupt and I don't understand why he is still practicing law. My experience tells me that the Clark County court system, the judges, the guardians, the attorneys and the banks are all working together to take advantage of old people like my mother.

We are also having a difficult time with Wells Fargo Bank, the trustee for my parent's trust. A Ms. Eve Mills is the person working with Mr.Shafer and Mr. Freer to make sure the estate is being disgorged of it's assets, with the highest amount of money being paid

to attorney Alan Freer, which makes my family think that Mr. Shafer is possibly getting a cut of Mr. Freer's excessive fees. Ms. Eve Mills will not answer my questions or return my calls, she acts like the trust is hers and I that I don't have any rights, even if I am a beneficiary. She told me that Mr. Freer and Mr. Shafer are very important people in the community, which sounded as if she admired these miserable excuses of human beings, which doesn't say much for her or Wells Fargo Bank.

I just found that others have posted complaints about attorney Alan Freer and guardian Jared Shafer and that they are being investigated by the government. I certainly hope so, I will file my own complaints to as many agencies as possible, as will my relatives and friends. Anyone with any information on these 2 and their associates should add comments to my posting to help all of us victims and to stop further abuse of our elders by attorneys like Alan Freer and guardians like Mr. Shafer.

After one of our hearings, in the court hallway, I heard attorney Alan Freer tell Mr. Jared Shafer and his assistant, Patience Bristol, "Well, we screwed another jerk who thinks he's going to save his mother and family estate. These out of state kids need to just go away and let us rip off their parents." Mr. Shafer and Miss. Bristol laughed. They did not know that I was standing behind them but even when they saw that I heard them, they acted as if they were happy I had heard. These are very creepy people. Attorney Alan Freer should be disbarred and he and professional guardian Jared Shafer should be in jail for exploiting my mother and all the other senior citizens that moved to Nevada thinking they had found their paradise. What a joke. Let's hope the joke is on them soon when all their dirty deeds catch up with them. I'm one of those people who feel that justice will be seen so fellow victims, please speak up.

See, Defamatory Publication attributed to Schultz, published on Ripoffreport.com on January 11, 2011, attached hereto as **Exhibit 10**, and which was incorporated as Exhibit 24 to Second Amended Complaint. For example, the fourth Defamatory Publication set forth above likewise makes the following false statements of fact, which are defamatory:

- Guardianship Commissioner's office forwarded client to Jared Shafer false statement of fact, as this case does not exist and implies official corruption between Guardianship Court and Jared Shafer. Statement further implies author's reliance upon underlying facts in order to lend credence to other defamatory statements made therein.
- Alan Freer said "Mr. Shafer and I tell judge Norheim what we want and you can't do anything about it. You will never be guardian of your mother and if you go against us we'll make sure the judge always rules in our favor and we'll make damn sure your parent's estate will be emptied, leaving you nothing when she dies." constitutes a false statement of fact as this case does not exist, and is defamatory as the statement states and implies that Freer and Shafer are involved in acts of official corruption, and that they intend to maliciously bill the ward's estate, which would tend to excite derogatory opinion about Plaintiffs Freer and Shafer if accepted as true.
- Alan Freer and Shafer have gone through \$400,000 of author's parents estate, and about to sell ward's home and put ward in a retirement home constitutes a false statement of fact as this case does not exist, and is defamatory because it implies that Freer and Shafer have excessively billed, and/or billed under false or fraudulent pretenses, and that Freer and Shafer are taking malicious actions against Ward which would excite derogatory opinion about Plaintiffs Freer and Shafer if accepted as true.
- Alan freer lies, he threatens and he over bills my parent's estate for nothing and so does Jared Shafer. He repeatedly files the same documents time after time all to create more billings. He insults me and my family and my mother. He even insults my attorney and my mom's doctors. Constitutes false statement of fact as this case does not exist and therefore statements, acts, and events recounted by author are false. Statement is clearly

- defamatory because if accepted as true would lower the public opinion of Freer and Shafer.
- Alan Freer told Jared Shafer "Well, we screwed another jerk who thinks he's going to save his mother and family estate. These out of state kids need to just go away and let us rip off their parents." Constitutes a false statement of fact as this case does not exist, and therefore statements attributed by the author to Freer and Shafer are false. Statement is defamatory because it clearly implies that Freer and Shafer are involved in acts constituting official corruption.

The foregoing publications do not constitute opinion, insomuch as Schultz therein particularly describes guardianship cases which do not exist, and falsely recounts and attributes Plaintiffs with having actually taken certain positions, made certain statements, and performed certain acts which, if taken as true (as Schultz intends), "would tend to lower the subject in the estimation of the community, excite derogatory opinions about the subject, and hold the subject up to contempt." *See, K-Mart Corporation v. Washington*, 109 Nev. 1180, 1191, 866 P.2d 274, 281-82 (1993); citing *Las Vegas Sun v. Franklin*, 74 Nev. 282, 287, 329 P.2d 867, 869 (1958) ("In determining whether words charged are libelous per se, they are to be taken in their plain and natural import according to the ideas they convey to those to whom they are addressed; reference being had not only to the words themselves but also to the circumstances under which they were used.")). Accordingly, such statements constitute actionable false statements of fact.

D. Plaintiffs Have Alleged Sufficient Grounds to Obtain Declaratory Relief, and a Declaratory Judgment Should Issue in this Action.

NRS 30.030 broadly states that:

Courts of record within their respective jurisdictions shall have power to declare rights, status and other legal relations whether or not further relief is or could be claimed. No action or proceeding shall be open to objection on the ground that a declaratory judgment or decree is prayed for. The declaration may be either affirmative or negative in form and effect; and such declarations shall have the force and effect of a final judgment or decree.

Plaintiffs request for a declaratory judgment that: "the Defamatory Publications published by Defendants are false, unlawful, and constitute defamation as adjudged by a Court of competent jurisdiction in the State of Nevada" clearly passes muster under Nevada's Declaratory Judgment Act.

⁴ Overruled on other grounds by Pope v. Motel 6, 121 Nev. 307, 316, 114 P.3d 277, 283 (2005) (stating "by employing a statutory qualified privilege but suggesting that an absolute privilege might apply, K–Mart failed to answer whether a qualified or absolute privilege operates in such instances.").

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See, Exhibit 1, at p. 22, ¶ (c); see also, NRS 30.030. Further, in a Special Note on Remedies for Defamation Other Than Damages, the Restatement Second of Torts expressly states that "[i]n a jurisdiction where declaratory relief is available as a general remedy and statutory provisions do not preclude it, resort may be had to a suit for a declaratory judgment that the defamatory statement is untrue." See, Division 5, Chapter, 27 Spec. Note (1977).

Notwithstanding, Schultz broadly (and erroneously) asserts that "[t]he Nevada Supreme Court has routinely held that tort actions do not involve a declaration of any right, status or other relation." See, Motion, at p. 7, 11. 4-5. However, the opinions cited by Schultz fail to establish such claimed precedent. Indeed, the Court in Phelps v. Second Judicial Dist. Court, 106 Nev. 917, 803 P.2d 1101 (1990) reversed the district court's judgment rendering a declaration concerning evidence sought to be admitted in a concurrent proceeding before the medical malpractice screening panel pursuant to NRS Chapter 41A. Notably, the Supreme Court stated that the district court's judgment was erroneous because "rather than declaring the rights, status or legal relations of the parties properly before it, [the court] instead simply usurp[ed] the authority of the screening panel to conduct its own affairs and administer its own docket." (Emphasis added). Indeed, the language and context in Phelps is completely inapposite and unsupportive of the broad sweeping policy for which Schultz has attributed such opinion in her brief. Likewise, Schultz's citation to Barrett v. Baird, 111 Nev. 1496, 1513, 908 P.2d 689, 701 (1995) overruled on other grounds by Lioce v. Cohen, 124 Nev. 1, 174 P.3d 970 (2008) is inapposite for identical reasons (holding that "[t]he action of the screening panel does not involve the substantial right of any party to a medical malpractice action."). Accordingly, this Court should deny Schultz's request to dismiss Plaintiffs' cause of action for declaratory relief.

E. Plaintiffs Have Alleged Sufficiently Alleged Facts Which Demonstrate Oppression, Fraud, and/or Malice in Support of their Request for the Assessment of Punitive and Exemplary Damages Against Schultz.

In Nevada, "where it is proven by clear and convincing evidence that the defendant has been guilty of oppression,⁵ fraud⁶ or malice,⁷ express or implied, the plaintiff, in addition to the

⁵ ""Oppression" means despicable conduct that subjects a person to cruel and unjust hardship with conscious disregard of the rights of the person." NRS 42.001(4).

compensatory damages, may recover damages for the sake of example and by way of punishing the defendant." NRS 42.005(1). Punitive damages are "a means of punishing the tortfeasor and deterring the tortfeasor and others from engaging in similar conduct." *Coughlin v. Hilton Hotels Corp.*, 879 F. Supp. 1047, 1050 (D. Nev. 1995). Indeed, "[p]unitive damages provide a means by which the community ... can express community outrage or distaste for the misconduct of an oppressive, fraudulent or malicious defendant and by which others may be deterred and warned that such conduct will not be tolerated." *Bongiovi v. Sullivan*, 122 Nev. 556, 580, 138 P.3d 433, 450 (2006) *citing Ace Truck and Equipment Rentals, Inc. v. Kahn*, 103 Nev. 503, 746 P.2d 132, 134 (1987).

Notwithstanding, Schultz's admission that Plaintiffs need only allege that Defendants' conduct was malicious (and Schultz's admission that NRS 42.005 only requires a finding of oppression, fraud, or malice), Plaintiffs' have actually alleged that Defendants wrongful conduct amounted to oppression, fraud, and express or implied malice. The following allegations from the Second Amended Complaint clearly demonstrate that Plaintiffs have sustained their burden of putting Defendants on notice of their claim for punitive damages, and that the wrongful conduct complained about demonstrates oppression, fraud, and/or express or implied malice:

- 48. Moreover, due to the widespread and overwhelming number of the defamatory publications made by the Defendants, the Defamatory Statements are easily available online and have been indexed and republished by search engines including Google, Yahoo!, and Bing, such that the Defamatory Statements appear in search results when generally searching the Plaintiffs by name alone.
- 49. By way of example, Georgia Perry, who is apparently a reporter for the Santa Cruz Weekly, discovered such Defamatory Statements published by Defendants in Google.com search results, and on July 31, 2012, reported that "[j]ust typing the name Jared E. Shafer into Google's search engine pulls up several pages of complaints against him on consumer report websites, making it impossible to unearth his professional web site through the heaps of corruption accusations."

⁶ "Fraud" means an intentional misrepresentation, deception or concealment of a material fact known to the person with the intent to deprive another person of his or her rights or property or to otherwise injure another person." NRS 42.001(2).

⁷ "'Malice, express or implied" means conduct which is intended to injure a person or despicable conduct which is engaged in with a conscious disregard of the rights or safety of others." NRS 42.001(3).

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53. The Defamatory Statements contained in the Appendix at Exhibits 4 through 114 are false and defamatory per se, by falsely stating, with false specifics, that Plaintiffs have and are continuing to commit crimes in the State of Nevada, including murder, attempted murder, neglect, abuse of the elderly and vulnerable, theft, corruption, bribery, etc., which such false statements adversely reflect upon Plaintiffs fitness to conduct business as professional fiduciaries in the State of Nevada. The Defamatory Statements are false and defamatory per se, by falsely stating, with false specifics, that Plaintiffs have over-billed, or billed for work not actually performed, the purported authors of such statements, whom do not actually exist as the statements constitute false accounts of fictitious individuals. The defamatory statements additionally include false statements that Plaintiffs are users of illegal drugs, which negatively reflect on Plaintiffs' fitness to conduct business as attorneys, and as professional fiduciaries.

62. Plaintiffs are informed and believe, and on that basis allege, that the conduct of Defendants was intentional, and done willfully with oppression, fraud, and malice toward Plaintiffs, and with conscious disregard for their rights. Plaintiffs' injuries were intensified by the malicious conduct of the Defendants, and, therefore Plaintiffs are entitled to an award of exemplary and punitive damages.

See, Second Amended Complaint, attached hereto as Exhibit 1.

To the extent Defendant Schultz's request is entirely premature as such issue should only be determined after the evidence has been submitted to the trier of fact. Indeed, NRS 42.005 provides that if punitive damages are claimed, "the trier of fact shall make a finding of whether such damages will be assessed." NRS 42.005(3). Accordingly, although it may be a threshold question of law for the court to determine whether there is sufficient evidence to justify an award of punitive damages, such a determination cannot be made until the conclusion of trial. See, Evans v. Dean Witter Reynolds, Inc., 116 Nev. 598, 605, 5 P.3d 1043, 1047 (Nev. 2000) (court determined whether there was sufficient evidence to support a punitive damages at the conclusion of plaintiff's case-in-chief); Bergmann v. Boyce, 109 Nev. 670, 856 P.2d 560 (Nev. 1993) (trial court dismissed punitive damages claim after case-in-chief claim was presented); Austin v. C & L Trucking, Inc., 610 F.Supp. 465, 469 (D.C. Nev. 1985) (defendants sought permission from court to move for directed verdict on issue of punitive damages at close of the case); Wickliffe v. Fletcher Jones of Las Vegas, Inc., 99 Nev. 353, 356, 661 P.2d 1295, 1296 (Nev. 1983) (punitive damages claim was dismissed at conclusion of appellant's case-in-chief). Consequently, Schultz's attempt to prohibit Plaintiffs from seeking punitive damages

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at this early stage should be denied because this Court will make its determination as to whether there is sufficient evidence to justify an award of punitive damages at the conclusion of trial.

F. Schultz's Alternative Requests Should be Denied.

In her motion, Schultz alternatively requests "an Order striking certain exhibits which include confidential information and an Order disqualifying Plaintiff Solomon Dwiggins & Freer, Ltd. from representing the other Plaintiffs in this matter." *See*, Motion, at p. 4, ll. 20-23. Notwithstanding such request, Schultz fails to make any argument in law or in fact to support such request, and, therefore, Plaintiffs request that this Court deny such alternative relief pursuant to EDCR 2.20(c) (providing that the absence of a memorandum of points and authorities may be construed as an admission that the motion is not meritorious, as cause for its denial or as a waiver of all grounds not so supported). Further, Schultz failed to demonstrate any evidence that Plaintiffs have submitted any confidential records in their filings, nor does Schultz provide any analysis of why disqualification or striking pleadings or exhibits would be an appropriate remedy even if Plaintiffs did file documents containing confidential information. Accordingly, this Court should deny Schultz's requests for alternative relief.

G. This Court Should Award Plaintiffs' Reasonable Attorneys' Fees.

Eighth District Court Rule 7.60(b)(1) provides that the court may "impose upon an attorney or a party any and all sanctions which may, under the facts of the case, be reasonable, including the imposition of fines, costs or attorney's fees when an attorney or a party without just cause: (1) [p]resents to the court a motion or an opposition to a motion which is obviously frivolous, unnecessary or unwarranted."

As set forth above, Defendant Schultz's Motion to Dismiss is obviously frivolous, unnecessary or unwarranted, as she deliberately misled this Court by omitting the fact that Plaintiffs seek to hold her jointly liable as a joint tortfeasor along with Defendant Charles Pascal as to each of the defamatory statements, and that Schultz's other arguments completely lack merit. Accordingly, this Court should assess Plaintiffs' attorneys' fees against Schultz as a sanction.

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CONCLUSION

Wherefore, Defendant's Motion should be denied in its entirety.

DATED this day of July, 2014.

SOLØMON DWIGGINS & FREER, LTD.

ALAND. FREER, ESQ.

Nevada State Bar No. 07706

ROSS E. EVANS, ESQ.

Nevada State Bar No. 11374

9060 West Cheyenne Avenue

Las Vegas, Nevada 89129

Telephone No.: (702) 853-5483 Facsimile No.: (702) 853-5485

Attorneys for Plaintiffs

EXHIBIT 1

1 of 23

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Solomon and Ross E. Evans of Solomon Dwiggins & Freer, Ltd., hereby complain against

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Defendants, REBECCA SCHULTZ, CHARLES PASCAL, and DOES 1 through 19 (hereinafter "Defendants"), as follows:

PARTIES

- At all times relevant hereto, Plaintiff, Jared E. Shafer, (hereinafter "Shafer"), is and 1. continues to be a resident of Clark County, Las Vegas, Nevada.
- 2. At all times relevant hereto, Plaintiff, Alan D. Freer (hereinafter "Freer"), is and continues to be a resident of Clark County, Las Vegas, Nevada.
- 3. At all times relevant hereto, Plaintiff, Robert D. Simpson, (hereinafter "Simpson"), is and continues to be a resident of Clark County, Las Vegas, Nevada.
- At all times relevant hereto, Plaintiff, Patience Bristol, (hereinafter "Bristol"), is and 4. continues to be a resident of Clark County, Las Vegas, Nevada.
- At all times relevant hereto, Plaintiff, Amy Deittrick, (hereinafter "Deittrick"), is and continues to be a resident of Clark County, Las Vegas, Nevada.
- At all times relevant hereto, Plaintiff, Solomon Dwiggins & Freer, Ltd., (hereinafter "SDF"), is a professional limited liability partnership organized and existing under the laws of the State of Nevada, with its principal place of business at 9060 West Cheyenne Avenue, Las Vegas, Clark County, Nevada.
- At all times relevant hereto, Plaintiff, Professional Fiduciary Services of Nevada, Inc., (hereinafter "PFSN"), is a Nevada corporation organized and existing under the laws of the State of Nevada, with its principal place of business located in Henderson, Clark County, Nevada.
- At all times relevant hereto, Plaintiff, AVID Business Services of Nevada, Inc., 8. (hereinafter "AVID"), is a Nevada corporation organized and existing under the laws of the State of Nevada, with its principal place of business located in Henderson, Clark County, Nevada.
- 9. At all times relevant hereto, Plaintiff, Shawn King (hereinafter "King"), is and continues to be a resident of Clark County, Las Vegas, Nevada.
- At all times relevant hereto, Plaintiff, Gamett & King, Inc., (hereinafter "GAMETT"), is 10. a Nevada corporation organized and existing under the laws of the State of Nevada, with its principal place of business located in Henderson, Clark County, Nevada.

- 11. At all times relevant hereto, Defendant, Rebecca Schultz, (hereinafter "Schultz") is an individual residing in Santa Cruz County, California, who has intentionally directed her tortious conduct at Plaintiffs in Clark County, Nevada, and has otherwise caused acts or events to occur within the State of Nevada, out of which Plaintiffs' claims herein arise.
- 12. At all relevant times hereto, Defendant, Charles Pascal, (hereinafter "Pascal") is an individual residing in Los Angeles County, California, who has intentionally directed his tortious conduct at Plaintiffs in Clark County, Nevada, and has otherwise caused acts or events to occur within the State of Nevada, out of which Plaintiffs' claims herein arise.
- 13. The true names and capacities of those individuals and entities, corporate or otherwise, named as DOES 1 through 19, inclusive, are unknown to Plaintiffs at this time. However, Plaintiffs allege, upon information and belief, that each of the fictitiously designated Defendants is responsible in some manner for the events and occurrences alleged in this pleading, or conspired in some manner with the named Defendants and/or each other, and that Plaintiffs' damages as alleged in this pleading were directly or proximately caused by their conduct. Plaintiffs will seek leave of court to amend this pleading to state the true names and capacities of such Doe Defendants once they have been ascertained.
- 14. Plaintiffs are informed and believe, and thereupon allege, that at all times relevant herein, each of the Defendants conspired together to cause the actions which Plaintiffs herein complain, or otherwise acted as the agent of one or more of the other Defendants and with the full knowledge and consent, either express or implied, of the other Defendants and that each and every thing herein alleged was done by each Defendant in the course and scope of said conspiracy or agency and in their capacity as a co-conspirator with, principal of, or agent for, each of the other Defendants.
- 15. All of the acts or failures to act alleged herein were duly performed by and attributable to all Defendants through concerted action, and/or each acting as agent or under the direction and/or control of the others or pursuant to an agreement and in furtherance of a conspiracy to harm and cause damage to the Plaintiffs. Said acts or failures to act were within the scope of said agency, in furtherance of a conspiracy, and/or at the direction and control of the other Defendants, and each Defendant ratified the acts and omissions by the other Defendants. Whenever and wherever reference

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is made in this Complaint to any acts by Defendants, such allegations and reference shall also be deemed to mean the acts of each Defendant acting individually, jointly or severally.

JURISDICTION

16. As described more fully below, the wrongful acts complained of herein occurred in the State of Nevada because the Defendants intentionally targeted their actions, defamatory statements, and publications to affect the Plaintiffs in the State of Nevada, and that the Defendants intended to, and did, cause the Plaintiffs damage and injury in the State of Nevada. Accordingly, this Court has personal jurisdiction over Defendants.

BACKGROUND AND GENERAL ALLEGATIONS

17. Shafer served as the Clark County Public Administrator from 1979 to 2002. In 2002, Shafer began working as a private professional fiduciary, serving in various capacities including guardian, trustee, personal representative, etc.

DuDeck Guardianship Proceedings

- 18. On or about July 5, 2006, proceedings were initiated in the Eighth Judicial District Court, Clark County, Nevada, Case No. G-29530, by Defendant Charles Pascal's spouse, Heidi Pascal, and her brother Lance DuDeck to appoint themselves Co-Guardians of the person and estate of their mother, Marcy DuDeck.
- 19. Animosity developed between Heidi Pascal and Lance DuDeck, such that they were unable to work together to serve the Ward's best interests, which resulted in a multitude of legal filings by each of them, and ultimately, an Evidentiary Hearing which was scheduled to determine who was best suited to serve as Guardian.
- 20. In the months leading up to the Evidentiary Hearing, despite clear statutory mandates, and express findings and orders from the Guardianship Commissioner that Marcy DuDeck was in a facility that was appropriate for her and suited her needs, and that she should not be removed from said facility without a Court order authorizing the same, Heidi Pascal removed Marcy DuDeck from her Las Vegas residence into an assisted living facility in Playa Vista, California. Although the Ward was undisputedly domiciled in the State of Nevada, after an investigation and report by the Guardian Ad

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Litem, the Guardianship Commissioner found that it was in the Ward's best interests to remain in California.

- 21. After taking evidence as to the Ward's removal from Nevada at the May 1, 2007 Evidentiary Hearing, the Guardianship Commissioner found Heidi Pascal, "unsuitable to be the guardian of her mother because of her repeated unwillingness to follow Court Orders." The Commissioner recommended that Heidi Pascal be held in contempt and sanctioned for violating previous court orders and wrongfully relocating the Ward to California, and for then ignoring the subsequent Order requiring her to return the Ward to Nevada. The Commissioner also recommended that Heidi Pascal be removed as the Ward's Guardian.
- 22. On or about August 29, 2007, Mr. Shafer was appointed as Marcy DuDeck's Guardian and Trustee, and has served in such capacities since that time.¹
- 23. In November 2008, after unsuccessfully challenging Shafer's First Annual Account and Report as Guardian of Marcy DuDeck, Heidi Pascal initiated conservatorship proceedings in California, seeking to have herself appointed as Conservator of Marcy DuDeck's Person and Estate.
- 24. Martin Goldberg, the attorney appointed by the California Court as counsel for Marcy DuDeck, on or about December 19, 2008, filed his second report with the California Court, in which he stated that "Heidi Pascal, her attorney and her husband all accosted me outside of the courtroom and followed me out of the courthouse in a hostile and aggressive manner. [Heidi Pascal's attorney] accused me of accepting a bribe from Mr. Shafer, stating to me "how much is Shafer paying you? Mr. and Mrs. Pascal were also very angry and expressed their opinion that all other parties, including me, Mr. Shafer, his attorneys, the guardians ad litem, and the Nevada court were all engaged in a conspiracy to loot Mrs. DuDeck's estate and that the statements of the guardians ad litem, Mr. Shafer, the guardian, and the findings of the Nevada Guardianship Commissioner and District Court were all lies."

¹ See, Order dated August 29, 2007, attached as **Exhibit 1** to the concurrently filed Appendix of Exhibits to Second Amended Complaint ("Appendix" or "Appx."), and incorporated herein by reference.

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- 25. On or about August 4, 2009, mere days before the California Evidentiary Hearing concerning the Heidi Pascal's petition to be appointed conservator of Marcy DuDeck, Lance DuDeck removed Marcy DuDeck from the live-in care facility in Playa Vista, California, back to Las Vegas, Nevada.
- 26. On August 7, 2009, the Nevada Court entered an Order requiring that Marcy DuDeck stay in Las Vegas, Nevada, and remain under the guardianship of Mr. Shafer. The Court further Ordered that Marcy DuDeck remain at the Jump for Joy residential care facility located at 7881 Rainshower Drive, Las Vegas, Nevada 89149.
 - 27. On February 24, 2010, Marcy DuDeck passed away.
- 28. During the course of the DuDeck guardianship and estate proceedings, Heidi Pascal and her husband Charles Pascal became obsessed with Jared Shafer, his company Professional Fiduciary Services of Nevada, Inc., his family, friends, his guardianship cases, and his attorneys.

Olvera Guardianship Proceedings

- 29. Defendant Schultz is the daughter of Guadalupe M. Olvera. On December 2, 2009, Shafer was appointed as the guardian of the person and estate of Mr. Olvera by the Family Division of the Eighth Judicial District Court of Clark County, Nevada, Case No. G-05-028163.²
 - 30. Shafer retained SDF to represent him as guardian of Mr. Olvera.
- 31. Beginning in or about March 2010, Schultz repeatedly attempted to take control of Mr. Olvera's estate and remove Mr. Shafer as guardian in favor of herself as chronicled in the pleadings and orders filed in such proceeding.
- 32. Schultz raised various accusations against Shafer in her unsuccessful efforts to remove Mr. Shafer as guardian, including, "selling securities without a license," "excessive billing," "violation of NRS 160 Veterans Guardianship Uniform Act," "removing contents of Mr. Olvera's safe deposit

² See, Order dated December 2, 2009, attached at Appx. Exhibit 2, and incorporated herein by reference.

33. On September 22, 2010, Schultz kidnapped Mr. Olvera and brought him to California. In disregard of numerous court orders, Schultz refused to return him to his home in Las Vegas, Nevada. As a result of such action, Schultz was found in contempt of court, and a bench warrant was issued for her arrest.

Defamatory Postings on Ripoffreport.com

- 34. Upon information and belief, at some point prior to Schultz kidnapping Mr. Olvera on September 22, 2010, Heidi Pascal and her husband Charles Pascal contacted Schultz, whereupon Heidi Pascal and Charles Pascal told Schultz about the guardianship and estate proceedings of Marcy DuDeck.
- 35. Upon information and belief, Charles Pascal and Schultz conspired together and aided and abetted each other in the formulation of a plant to submit defamatory postings concerning Jared Shafer, and the other plaintiffs named in this action, to the website http://www.ripoffreport.com/("Ripoffreport.com") for the attempted purpose to substantiate and bolster Schultz's arguments in the Olvera Guardianship proceedings to have Shafer removed as Mr. Olvera's guardian.
- 36. After Schultz kidnapped Mr. Olvera on September 22, 2010, Charles Pascal, Schultz, and, upon information and belief other unknown individuals, began to effectuate their conspiracy by publishing certain false and defamatory statements about Shafer and the remaining Plaintiffs to the website Ripoffreport.com.
- 37. At the time of filing this Complaint, Plaintiffs have identified one-hundred and eleven (111) separate defamatory postings to the website Ripoffreport.com, each of which contain defamatory statements about the Plaintiffs to this action, and which were published by the Defendants pursuant to a conspiracy designed to damage the Plaintiffs' reputations.⁴

³ See, Order dated January 21, 2011, attached at Appx. Exhibit 3, and incorporated herein by reference.

⁴ Collectively, the one-hundred and eleven defamatory postings are attached at Appx. **Exhibits 4** through **114**, and are incorporated herein by reference to the "Defamatory Statements."

38. Plaintiffs have discovered from Xcentric Ventures, LLC, the operator of the Ripoffreport.com website, that one-hundred (100) of the Defamatory Statements were published by Charles Pascal under various pseudonyms including: "Deon leveaux" and "Patience M. Bristol".⁵

- 39. The documents provided by Xcentric Ventures demonstrate that Charles Pascal signed up for user accounts at Ripoffreport.com using his actual name, his actual work email address "cpascal@abcotechnology.com", his personal email address "radiopascal@earthlink.net", his actual personal telephone number "310-714-0524", and that Charles Pascal accessed the user accounts from computers associated with his work internet protocol address ("ip address") assigned by Time Warner Cable "64.183.54.226".6
- 40. Plaintiffs have discovered from Xcentric Ventures, LLC, that four (4) of the Defamatory Statements were published by Rebecca Schultz under various pseudonyms including "Outraged Citizen" and "Victim 5000".⁷
- 41. The documents provided by Xcentric Ventures, LLC, demonstrate that three of such four Defamatory Statements were published by a user which provided the email address "gmo1919@gmail.com", which upon information and belief is an email address used by Defendant Schultz as it correlates with the identity of Schultz's father: Guadalupe Mena Olvera born in the year 1919.8
- 42. The documents provided by Xcentric Ventures, LLC, further demonstrate that the four Defamatory Statements, stated above, were published by Schultz because Xcentric Ventures identified

⁵ The one-hundred Defamatory Statements Plaintiffs attribute to having been published by Defendant Charles Pascal are contained in the Appendix of Exhibits at Exhibits 4, 6-17, 20, 22-23, 26-28, 30, 32, 34-43, and 45-113, and are incorporated herein by reference.

⁶ See, documents provided by Xcentric Ventures, LLC, in response to a subpoena dated October 23, 2013 at Appx. Exhibit 115, and incorporated herein by reference; see also, documents provided by Time Warner Cable in response to a subpoena dated December 19, 2013 at Appx. Exhibit 116, and incorporated herein by reference.

⁷ The four Defamatory Statements Plaintiffs attribute to having been published by Defendant Rebecca Schultz are contained in the Appendix of Exhibits at **Exhibits 18-19, 21, and 24**, and are incorporated herein by reference.

⁸ See, documents provided by Xcentric Ventures, LLC, at Appx. at Exhibit 115.

that the four reports were published by a user from ip address "98.234.59.253", and Plaintiffs have discovered that the ip address "98.234.59.253" is an ip address falling within a range of ip addresses assigned to Comcast, and associated with Comcast dhcp servers in the Central Coast Region of California, in proximity to Rebecca Schultz's residence in Aptos, California, and that Rebecca Schultz is a Comcast internet services subscriber. In addition, Plaintiffs have received discovery from Network Solutions, LLC, demonstrating that Schultz was indeed assigned ip address "98.234.59.253", or had access to the same, between November 25, 2010 and January 11, 2011, the dates in which the four Defamatory Statements were published on Ripoffreport.com. Moreover, the four Defamatory Statements match statements and allegations made by Rebecca Schultz in correspondence she drafted and sent to the Center for Guardianship Certification and Nevada Attorney General between December 3, 2011 and January 28, 2012.

43. Upon information and belief, two of the remaining seven Defamatory Statements, were published by Charles Pascal, or an as of yet unknown co-conspirator of Schultz and Pascal, as Plaintiffs have discovered that two of the Defamatory Statements were published by a person at the Studio City Library, in Studio City California, which is proximately near to Charles Pascal.¹³

⁹ See, Appx. at Exhibit 115.

¹⁰ See, documents provided by Comcast in response to a subpoena dated January 22, 2014 at Appx. **Exhibit 117**, and incorporated herein by reference.

¹¹ See, documents provided by Network Solutions, LLC in response to a subpoena dated February 19, 2014 at Appx. Exhibit 118, and incorporated herein by reference.

¹² See, correspondence from Rebecca Schultz to the Nevada Attorney General dated December 3, 2011, at Appx. Exhibit 119, and incorporated herein by reference; see also, correspondence from Rebecca Schultz to the Center for Guardianship Certification, dated January 18, 2012 at Appx. Exhibit 120; see also, correspondence from Rebecca Schultz to the Center for Guardianship Certification, dated January 20, 2012 at Appx. Exhibit 121; see also, correspondence from Rebecca Schultz to the Center for Guardianship Certification dated January 25, 2012 at Appx. Exhibit 122; see also, correspondence from Rebecca Schultz to the Center for Guardianship Certification dated January 28, 2012, at Appx. Exhibit 123.

The two Defamatory Statements which Plaintiffs attribute upon information and belief to having been published by Defendant Charles Pascal from the Studio City Library are contained in the Appendix of Exhibits at Exhibits 25 and 29. See aslo, documents provided by Xcentric Ventures, LLC, at Appx. Exhibit 115, demonstrating that two of the Defamatory Statements were published from a user associated with ip address "76.79.202.210"; see also, documents provided by Time

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- Upon information and belief, the remaining five Defamatory Statements were published 44. by Charles Pascal, Rebecca Schultz, or an unknown fictitiously named "doe" defendant. 14
- Rebecca Schultz caused her correspondence with the Center for Guardianship 45. Certification dated January 18, 2012, and her correspondence with the Nevada Attorney General dated December 3, 2011, to be published on the website http://www.stopguardianabuse.org/L.O.htm. Such correspondence contains additional defamatory statements of and concerning the Plaintiffs which upon republication by Schultz constitute independent acts of defamation and business disparagement against Plaintiffs.
- Because of the various proceedings in the State of Nevada and California concerning the 46. guardianship of Marcy Dudeck and Guadalupe Olvera, and due to their involvement in the same, Defendants have familiarized themselves with general principles of fiduciary and statutory obligations, the legal standards for the appointment and removal of a guardian, and with the inner workings and procedural stages of the judicial system particularly in Clark County, Nevada. Schultz and Pascal have used such familiarity to invent plausible sounding, but false, stories of fact in which Schultz, Pascal, or their co-conspirators, claim to be relatives of fictitious persons claiming to have been abused, victimized, or otherwise damaged by the Plaintiffs during various stages of invented guardianship proceedings.
- Defendants Schultz, Pascal, and their co-conspirators, published such false stories online 47. and elsewhere, including Ripoffreport.com, using fictitious names for the purported authors of such stories. Moreover, Defendants Schultz, Pascal, and their co-conspirators, present such stories as fact, and the nature of the factual representations made in such statements are clearly false and defamatory per se, as they generally disparage Plaintiffs in their professional and personal capacities, and falsely implicate Plaintiffs as being involved in and having performed acts of corruption, bribery, theft, embezzlement, abuse of the elderly, mentally infirm, and physically handicapped, and other crimes.

Warner Cable at Appx. Exhibit 116, demonstrating that ip address "76.79.202.210" is associated with the Studio City Library.

¹⁴ The five Defamatory Statements which Plaintiffs attribute upon information and belief to having been published by Charles Pascal, Rebecca Schultz, or an unknown fictitiously named "doe" defendant are contained in the Appendix of Exhibits at Exhibits 5, 31, 33, 44, and 114.

- 48. Moreover, due to the widespread and overwhelming number of the defamatory publications made by the Defendants, the Defamatory Statements are easily available online and have been indexed and republished by search engines including Google, Yahoo!, and Bing, such that the Defamatory Statements appear in search results when generally searching the Plaintiffs by name alone.
- 49. By way of example, Georgia Perry, who is apparently a reporter for the Santa Cruz Weekly, discovered such Defamatory Statements published by Defendants in Google.com search results, and on July 31, 2012, reported that "[j]ust typing the name Jared E. Shafer into Google's search engine pulls up several pages of complaints against him on consumer report websites, making it impossible to unearth his professional web site through the heaps of corruption accusations."
- 50. In the comments of Ms. Perry's report posted online, Rebecca Schultz, herself, posted additional Defamatory Statements, ¹⁶ including that:

Jared E. Shafer has gotten away with bullying and threatening families since 1979. He brags to all the victims about controlling and bribing the judges, it's disgusting. Millions of dollars from victims social security, retirement pensions and veteran benefits have been stolen by him.

His wards mysteriously die days before their Medicare expires. I don't believe he has ever worked an honest day in his life, just feeds off of the honest hard work of the elderly.

FIRST CAUSE OF ACTION (Defamation and Defamation Per Se)

- 51. Plaintiffs repeat and re-allege the allegations contained in all preceding paragraphs, and incorporate said Paragraphs as though fully set forth herein.
- 52. Upon information and belief, beginning on or about September 28, 2010, and continuing through the filing of this lawsuit, Defendants published, and/or caused to be published, and/or continue to publish, certain false and defamatory statements about Plaintiffs with knowledge of the falsity of such statements, or with a reckless disregard for the truth or falsity of such statements (collectively

¹⁵ See, Article dated July 31, 2012, at Appx. Exhibit 124, and incorporated herein by reference.

¹⁶ See, Appx. at Exhibit 124.

referred to herein as the "Defamatory Statements") to multiple websites, including http://scaminformer.com and http://www.ripoffreport.com/ (Ripoffreport.com). 17

- 53. The Defamatory Statements contained in the Appendix at Exhibits 4 through 114 are false and defamatory per se, by falsely stating, with false specifics, that Plaintiffs have and are continuing to commit crimes in the State of Nevada, including murder, attempted murder, neglect, abuse of the elderly and vulnerable, theft, corruption, bribery, etc., which such false statements adversely reflect upon Plaintiffs fitness to conduct business as professional fiduciaries in the State of Nevada. The Defamatory Statements are false and defamatory per se, by falsely stating, with false specifics, that Plaintiffs have over-billed, or billed for work not actually performed, the purported authors of such statements, whom do not actually exist as the statements constitute false accounts of fictitious individuals. The defamatory statements additionally include false statements that Plaintiffs are users of illegal drugs, which negatively reflect on Plaintiffs' fitness to conduct business as attorneys, and as professional fiduciaries.
- 54. The Defendants' publication of the Defamatory Statements was unprivileged and not an exercise of any protected right as the Defamatory Statements are false statements of fact.
- 55. Defendants knew that the Defamatory Statements would be widely disseminated in the State of Nevada or otherwise readily and easily discoverable by persons in Nevada, knew that Nevada is where the Plaintiffs principally conduct their business and where the Plaintiffs reside, and knew that the Defamatory Statements would be visible in top Google and other search providers' search results for the Plaintiffs names, and, therefore published the Defamatory Statements on Ripoffreport.com, and upon information and belief, published the Defamatory Statements on other websites and publications unknown to Plaintiffs at the time of filing this Complaint, with the specific intent of causing harm to the Plaintiffs' reputations and business at attorneys, accountants, and professional fiduciaries in the State of Nevada. In fact, due to the publication of the Defamatory Statements by the Defendants on Ripoffreport.com, the Defamatory Statements were widely disseminated in the State of Nevada and across the country.

¹⁷ See, Appx. at Exhibits 4 through 114.

56. Upon information and belief, Defendants specifically chose to publish the Defamatory Statements on Ripoffreport.com because the site advertises that: "Your Ripoff Report will be discovered by millions of consumers! Search engines will automatically discover most reports, meaning that within just a few days or weeks, your report may be found on search engines when consumers search, using key words relating to your Ripoff Report."

57. The Ripoffreport.com website has achieved notoriety and infamy in the legal community for its platform to widely disperse and broadcast the defamatory statements of its users across the internet. Indeed, the Third District Court of Appeal for the State of Florida, noted that "[Ripoffreport.com] does nothing to prevent users of its website from posting false and defamatory statements[]." The Court went on to state that:

The business practices of [Ripoffreport.com], as presented by the evidence before this Court, are appalling. [Ripoffreport.com] appears to pride itself on having created a forum for defamation. No checks are in place to ensure that only reliable information is publicized. [Ripoffreport.com] retains no general counsel to determine whether its users are availing themselves of its services for the purpose of tortious or illegal conduct. Even when, as here, a user regrets what she has posted and takes every effort to retract it, [Ripoffreport.com] refuses to allow it. Moreover, [Ripoffreport.com] insists in its brief that its policy is never to remove a post.

Moreover, the Ripoffreport.com website hides behind a loophole in the Communications Decency Act which purportedly provides the site operators immunity for the defamatory content published by the website's users. Upon information and belief, Defendants specifically chose to publish the Defamatory Statements on the Ripoffreport.com website because the website advertises that it does not remove reports under any circumstances, including when such reports contain false and defamatory statements.

- 58. Upon information and belief, Defendants published and/or caused the Defamatory Statements to be published with knowledge of their falsity, or with reckless disregard for the truth. Defendants knew at the time of publishing the statements that they had no reasonable basis in fact to make the statements, because they themselves invented the factual statements and false accounts.
- 59. At the time Defendants, published the Defamatory Statements, and as they continue to publish the statements, Defendants had reason to know that the publication of those statements would

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tend to lower Plaintiffs in the estimation of the community, tend to excite derogatory opinions against Plaintiffs, tend to hold Plaintiffs up to ridicule, harm the reputation of Plaintiffs, and deter third persons from associating, dealing with and/or engaging in business with the Plaintiffs.

- 60. Because the Defamatory Statements were published on the internet, for all intents and purposes, the Defamatory Statements were published in Clark County, Nevada. The Defamatory Statements were seen and read by persons who reside in Clark County, Nevada, and that Defendants knew and intended that the Defamatory Statements would be seen and read by persons who reside in Clark County, Nevada; specifically by persons who might be interested in employing the services of one or more of the Plaintiffs.
- As a direct and proximate result of the Defamatory Statements, the individual Plaintiffs 61. have each suffered injury to their reputations, including shame, mortification, hurt feelings, and emotional distress in a general damage sum in excess of \$50,000.00, in an amount to be determined at trial, and in an amount sufficient to exempt this matter from arbitration.
- 62. Plaintiffs are informed and believe, and on that basis allege, that the conduct of Defendants was intentional, and done willfully with oppression, fraud, and malice toward Plaintiffs, and with conscious disregard for their rights. Plaintiffs' injuries were intensified by the malicious conduct of the Defendants, and, therefore Plaintiffs are entitled to an award of exemplary and punitive damages.
- It has been necessary for Plaintiffs to retain the services of Solomon Dwiggins & Freer, 63. Ltd., to bring this action, and Plaintiffs are entitled to an award of attorney's fees and costs.

SECOND CAUSE OF ACTION

(Business Disparagement)

- Plaintiffs repeat and re-allege the allegations contained in all preceding paragraphs, and 64. incorporate said Paragraphs as though fully set forth herein.
- The Defamatory Statements were intentionally published by Defendants to falsely 65. disparage and interfere with the businesses of Plaintiffs Solomon Dwiggins & Freer, Ltd., Professional Fiduciary Services of Nevada, Inc., AVID Business Services of Nevada, Inc., and Gamett & King, in

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the community, with the intent of causing damage to the reputation, good will, and value of services rendered by such Plaintiffs.¹⁸

- 66. By way of example, the Defamatory Statements disparage generally the services provided by Plaintiffs, specifically by falsely asserting that fictitious persons have been over-charged, charged for services not actually provided, and double-billed by Plaintiffs. Moreover, the Defamatory Statements, if accepted as true, falsely represent that fictitious persons have witnessed Plaintiff businesses participate in criminal acts and in official corruption, including bribery, fraud, and theft.
- 67. The Defendants publication of the Defamatory Statements was unprivileged and not an exercise of any protected right as the Defamatory Statements are false statements of fact.
- 68. The Defamatory Statements were published by Defendants with actual malice and knowledge of the falsities contained in the statements, and with the specific intent of causing injury to such Plaintiffs' businesses and pecuniary interests.
- 69. Upon information and belief, Defendants publication of the Defamatory Statements caused special damages to the Plaintiff businesses resulting in loss of business and/or decline in profits in excess of \$50,000.00, in an amount to be determined at trial.
- 70. It has been necessary for Plaintiffs to retain the services of Solomon Dwiggins & Freer, Ltd., to bring this action, and Plaintiffs are entitled to an award of attorney's fees and costs.
- 71. Plaintiffs are informed and believe, and on that basis allege, that the conduct of Defendants was intentional, and done willfully with oppression, fraud, and malice toward Plaintiffs, and with conscious disregard for their rights. Plaintiffs' injuries were intensified by the malicious conduct of the Defendants, and, therefore Plaintiffs are entitled to an award of exemplary and punitive damages.

THIRD CAUSE OF ACTION

(Civil Conspiracy)

72. Plaintiffs repeat and re-allege the allegations contained in all preceding paragraphs, and incorporate said Paragraphs as though fully set forth herein.

¹⁸ See, Appx. at Exhibits 4 through 114.

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- Although the Defamatory Statements were either published directly by Rebecca Schultz, Charles Pascal, or other as of this time unknown Defendants, the common and reoccurring themes, allegations, and defamatory statements appearing throughout the Defamatory publications appearing on Ripoffreport.com demonstrate that Schultz and Pascal co-authored the statements pursuant to a common agreement, and/or that Schultz and Pascal worked with a close-knit group of co-conspirators, cohorts and agents, whose names are not yet known to Plaintiffs, who acted pursuant to an agreement with or in concert with Defendant Schultz. For such purposes Plaintiffs have alleged the involvement of DOES 1 through 19.
- 75. Defendants conduct was in concert and made pursuant to a scheme and/or agreement between them with the common purpose and intent of publishing defamatory statements about the Plaintiffs and causing damage to Plaintiffs' reputation, and with the intent to damage Plaintiffs' business and pecuniary interests.
- 76. Defendants' concerted efforts constituted a scheme designed to maximize exposure of their defamatory statements and publications to the public and potential clients of the Plaintiffs, and designed to damage Plaintiffs' business interests as attorneys, accountants, and professional fiduciaries in the community.
- 77. Specifically, Defendants' scheme included making multiple user accounts at various websites, including Ripoffreport.com, utilizing fictitious user names, and then posting and publishing defamatory statements concerning the Plaintiffs at such websites.
- 78. Defendants acted in concert in both drafting the defamatory statements and publishing the defamatory statements on various websites.
- 79. As a direct and proximate result of the civil conspiracy by the Defendants, the Plaintiffs have been damaged or injured in an amount exceeding \$50,000.00, in an amount to be determined at trial.

¹⁹ See, Appx, at Exhibits 4 through 114.

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81. Plaintiffs are informed and believe, and on that basis allege, that the conduct of Defendants was intentional, and done willfully with oppression, fraud, and malice toward Plaintiffs, and with conscious disregard for their rights. Plaintiffs' injuries were intensified by the malicious conduct of the Defendants, and, therefore Plaintiffs are entitled to an award of exemplary and punitive damages.

FOURTH CAUSE OF ACTION

(Civil Aiding and Abetting)

- 82. Plaintiffs repeat and re-allege the allegations contained in all preceding paragraphs, and incorporate said Paragraphs as though fully set forth herein.
- 83. Defendant Schultz aided and abetted Defendant Charles Pascal in the publication of the one-hundred (100) Defamatory Statements Plaintiffs attribute to having been published by Charles Pascal, 20 by Schultz having substantially assisted, encouraged, or otherwise promoted Defendant Charles Pascal in the developing, authoring, reviewing, editing and publishing of such Defamatory Statements.
- 84. Defendant Schultz was aware of her role in substantially assisting Defendant Charles Pascal in the publication of the one-hundred (100) Defamatory Statements which Plaintiffs attribute to having been published by Charles Pascal.²¹
- 85. Defendant Charles Pascal aided and abetted Defendant Rebecca Schultz in the publication of the four (4) Defamatory Statements Plaintiffs attribute to having been published by Rebecca Schultz,²² by Charles Pascal having substantially assisted, encouraged, or otherwise promoted

The one-hundred (100) Defamatory Statements Plaintiffs attribute to having been published by Defendant Charles Pascal are contained in the Appendix of Exhibits at Exhibits 4, 6-17, 20, 22-23, 26-28, 30, 32, 34-43, and 45-113, and are incorporated herein by reference.

²¹ *Id*.

²² The four Defamatory Statements Plaintiffs attribute to having been published by Defendant Rebecca Schultz are contained in the Appendix of Exhibits at Exhibits 18-19, 21, and 24, and are incorporated herein by reference.

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Defendant Rebecca Schultz in the developing, authoring, reviewing, editing and publishing of such Defamatory Statements.

- Defendant Charles Pascal was aware of his role in substantially assisting Defendant 86. Rebecca Schultz in the publication of the four (4) Defamatory Statements which Plaintiffs attribute to having been published by Rebecca Schultz.²³
- 87. With respect to the two (2) Defamatory Statements which Plaintiffs attribute upon information and belief to having been published by Charles Pascal from the Studio City Library,²⁴ Defendant Rebecca Schultz aided and abetted Defendant Charles Pascal in the publication of such Defamatory Statements by having substantially assisted, encouraged, or otherwise promoted Defendant Charles Pascal in the developing, authoring, reviewing, editing and publishing of such Defamatory Statements.
- With respect to the two (2) Defamatory Statements which Plaintiffs attribute upon 88. information and belief to having been published by Charles Pascal from the Studio City Library,²⁵ Defendant Rebecca Schultz was aware of her role in substantially assisting Defendant Charles Pascal in the publication of such Defamatory Statements.
- With respect to the five (5) Defamatory Statements which Plaintiffs attribute upon 89. information and belief to having been published by Defendant Charles Pascal, Defendant Rebecca Schultz, or an unknown fictitiously named "doe" defendant(s), 26 Defendants Charles Pascal and Rebecca Schultz aided and abetted in the publication of such Defamatory Statements by having substantially assisted, encouraged, or otherwise promoted the other in the developing, authoring, reviewing, editing and publishing of such Defamatory statements.

²³ *Id*.

²⁴ The two Defamatory Statements which Plaintiffs attribute to having been published by Defendant Charles Pascal from the Studio City Library are contained in the Appendix of Exhibits at Exhibits 25 and 29.

²⁵ *Id*.

²⁶ The five Defamatory Statements which Plaintiffs attribute upon information and belief to having been published by Charles Pascal, Rebecca Schultz, or an unknown fictitiously named "doe" defendant are contained in the Appendix of Exhibits at Exhibits 5, 31, 33, 44, and 114.

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- 90. With respect to the five (5) Defamatory Statements which Plaintiffs attribute upon information and belief to having been published by Defendant Charles Pascal, Defendant Rebecca Schultz, or an unknown fictitiously named "doe" defendant(s),²⁷ Defendants Charles Pascal and Rebecca Schultz were aware of their roles in substantially assisting the other or the fictitiously named "doe" defendant(s) in the publication of such Defamatory Statements.
- 91. Defendants were each aware of their roles in promoting, aiding, and abetting, each other in furtherance of the conspiracy and in the developing, authoring, and publishing of the Defamatory Statements, and knew that their roles were in furtherance of their intended goal of publishing false and defamatory statements concerning the Plaintiffs with the intent of causing damage to the Plaintiffs.
- 92. As a direct and proximate result of their aiding and abetting each other in the acts described herein, Defendants have caused Plaintiffs to suffer damages in an amount exceeding \$50,000.00, in an amount to be determined at trial.
- 93. It has been necessary for Plaintiffs to retain the services of Solomon Dwiggins & Freer, Ltd., to bring this action, and Plaintiffs are entitled to an award of attorneys' fees and costs.

FIFTH CAUSE OF ACTION

(Declaratory Relief)

- 94. Plaintiffs repeat and re-allege the allegations contained in all preceding paragraphs, and incorporate said Paragraphs as though fully set forth herein.
 - 95. Nevada has adopted the Uniform Declaratory Judgments Act (the "Act").
- 96. The Act provides that "Courts of record within their respective jurisdictions shall have power to declare rights, status and other legal relations whether or not further relief is or could be claimed. No action or proceeding shall be open to objection on the ground that a declaratory judgment or decree is prayed for. The declaration may be either affirmative or negative in form and effect; and such declarations shall have the force and effect of a final judgment or decree." See, NRS 30.030.
- 97. A ripe case in controversy exists between Plaintiffs and Defendants concerning the rights of Plaintiffs to not be defamed and falsely disparaged in publications made by Defendants.
 - 98. This controversy is capable of and in need of prompt judicial declaration to resolve.

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The Plaintiffs should have declaratory relief to the effect that the Defamatory Statements 99. published by Defendants on Ripoffreport.com²⁸ and elsewhere, and as may appear in condensed or other forms in search engine results, such as in Google, Yahoo! and Bing, search results, are false, unlawful, and constitute defamation as adjudged by a Court of competent jurisdiction in the State of Nevada.

- As a foreseeable, direct and proximate, result of Defendants' conduct or activity, 100. Plaintiffs have been, and continue to be, damaged in excess of \$50,000.00 in an amount to be determined at trial.
- It has been necessary for Plaintiffs to retain the services of Solomon Dwiggins & Freer to 101. bring this action, and Plaintiffs are entitled to an award of attorney's fees and costs.

SIXTH CAUSE OF ACTION

(Temporary and Permanent Injunction)

- Plaintiffs repeat and re-allege the allegations contained in all preceding paragraphs, and 102. incorporate said Paragraphs as though fully set forth herein.
- Defendants have willfully published the Defamatory Statements on the internet, including the website Ripoffreport.com,²⁹ and, upon information and belief, Defendants have republished such Defamatory Statements elsewhere. Moreover, by specific intent and design, Defendants' publication of the Defamatory Statements on Ripoffreport.com and other websites has resulted in the Defamatory Statements being listed in top search engine results, such as in Google, Yahoo!, and Bing, search results, causing immediate and irreparable harm to Plaintiffs as set forth herein.
- Immediate and irreparable harm, injury, loss or damage to Plaintiffs has and will continue to result if Defendants persist in their wrongful behavior including continuing to publish Defamatory Statements about the Plaintiffs online and on Ripoffreport.com.
- Immediate and irreparable harm, injury, loss or damage to Plaintiffs has and will continue if the Defamatory Statements remain published on Ripoffreport.com because the website claims it will not remove posts even if the original author requests removal, and because the Defamatory Statements

²⁸ See, Appx. at Exhibits 4 through 114.

²⁹ *Id*.

posted to Ripoffreport.com automatically appear in search engine results for the names of Plaintiffs, the Plaintiffs have no way of knowing how many potential clients saw the Defamatory Statements and continue to see the Defamatory Statements on a daily basis.

- 106. The Defamatory Statements constitute defamation per se, being obviously and patently false on their face, accusing and implicating the Plaintiffs with engaging in criminal acts, and disparaging the Plaintiffs' reputations, business and businesses, and as such, Plaintiffs are entitled to temporary and permanent injunctive relief that prevents and restrains Defendants from publishing further defamatory and/or disparaging statements concerning the Plaintiffs.
- Defendants, including Schultz, to take any and all actions to identify, remove, and mitigate to the Court's satisfaction, all publications of the Defamatory Statements, and other such defamatory publications concerning the Plaintiffs as are known to Defendants, or as they become known in the course of this litigation, including taking any and all actions to remove such defamatory publications from Ripoffreport.com and elsewhere as known to Defendant, or as become known through the course of litigation, and to take any and all actions to remove the publications from appearing in search engine results, including Google, Yahoo!, and Bing. If the Defamatory Statements cannot be removed by Defendants, Plaintiffs are entitled to an Order requiring Defendants to publish statements identifying the instant Court proceeding and acknowledging the falsity of the Defamatory Statements, and as may otherwise be necessary to inform the public that the publications are false.
- 108. It has been necessary for Plaintiffs to retain the services of Solomon Dwiggins & Freer to bring this action, and Plaintiffs are entitled to an award of attorney's fees and costs.

SEVENTH CAUSE OF ACTION

(Exemplary and Punitive Damages)

- 109. Plaintiffs repeat and re-allege the allegations contained in all preceding paragraphs, and incorporate said Paragraphs as though fully set forth herein.
- 110. As to the acts and allegations regarding the wrongful acts and breach of obligations not arising from contract, Defendants have been guilty of oppression, fraud, or malice, express or implied, thereby entitling Plaintiffs to an award of punitive damages, in an amount to be proven at trial.

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- 111. To discourage such conduct by Defendants in the future, Plaintiffs should be awarded exemplary damages for the wrongful acts and breach of obligations not arising from contract, in an amount to be determined at trial.
- 112. It has been necessary for Plaintiffs to retain the services of Solomon Dwiggins & Freer, Ltd., to bring this action, and Plaintiffs are entitled to an award of attorney's fees and costs.

WHEREFORE, Plaintiffs pray for the following relief:

- a. That Plaintiffs have judgment against the Defendants for general damages in excess of \$50,000.00, in an amount to be determined at trial;
- b. That Plaintiffs have judgment against the Defendants for special damages due to loss of business suffered by Plaintiffs due to the wrongful acts of the Defendants, in an amount to be determined at trial;
- c. That this Court award Plaintiffs declaratory relief to the effect that the Defamatory Statements published by Defendants are false, unlawful, and constitute defamation as adjudged by a Court of competent jurisdiction in the State of Nevada;
- d. That this Court award Plaintiffs temporary and permanent injunctive relief immediately preventing and restraining Defendants from publishing further defamatory and/or disparaging statements concerning the Plaintiffs, and requiring Defendants to take any and all actions to identify, remove, and mitigate to the Court's satisfaction, all publications of the Defamatory Statements, and others as are known to Defendants, or as they become known in the course of this litigation, including taking any and all actions to remove the defamatory publications from Ripoffreport.com, and to remove the defamatory publications from appearing in search engine results, including Google, Yahoo!, and Bing;
- e. That this Court award Plaintiffs exemplary and punitive damages in an amount to be proven at trial;
 - f. That this Court award Plaintiffs reasonable attorney's fees for this action;
 - g. That this Court award Plaintiff costs of suit in this action; and

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h. That this Court award Plaintiffs such other and further relief as the Court deems just and proper.

DATED this day of April, 2014.

SOLOMON DWIGGINS & FREER, LTD.

MARK A. SOLOMON, ESQ. Nevada State Bar No. 00418 ROSS E. EVANS, ESQ. Nevada State Bar No. 11374 9060 West Cheyenne Avenue Las Vegas, Nevada 89129

Attorneys for Plaintiffs Shafer, Solomon Dwiggins & Freer Ltd., Freer, Simpson, Deittrick, Professional Fiduciary Services of Nevada, Inc., AVID Business Services of Nevada, Inc., and Gamett & King CODE: ORDR
SOLOMON DWIGGINS & FREER
DANA A. DWIGGINS, ESQ.
Nevada Bar No. 7049
CATHERINE M. MAZZEO, ESQ.
Nevada Bar No. 8179
7881 W. Charleston Blvd., #240
Las Vegas, Nevada 89117
(702)853-5483
Attorneys for Jared E. Shafer

Aug 29 9 28 AM '07

CREAK THE COURT

DISTRICT COURT

FAMILY DIVISION

CLARK COUNTY, NEVADA

In the Matter of the Guardianship of the Person and Estate of

MARCY DuDECK,

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An Adult.

Case No.: G29530 Department: H Guardianship

Date: August 29, 2007

Time: 9:00 a.m.

ORDER ESTABLISHING GUARDIANSHIP OF THE PERSON AND ESTATE, AND FOR ISSUANCE OF GENERAL LETTERS OF GUARDIANSHIP

The Court, having reviewed the Petition of JARED E. SHAFER, Petitioner, for Establishment of a Guardianship of the Person and Estate of MARCY DuDECK, Ward, the hearing upon which was set by the Clerk of the above entitled Court, for August 29, 2007, at 9:00 a.m., the Court having considered the Petition and examined the evidence, being fully advised in the premises finds: (i) proper notice of the hearing was duly given as required by law; (ii) the facts alleged in the Petition are true and correct; (iii) Petitioner is a professional fiduciary, who is presently serving as Temporary Guardian of the Ward's Person and Estate pursuant to order of this

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Court; (iv) the Ward is eighty-nine (89) years of age; (v) the Ward is presently residing at Sunrise Assisted Living Center, 5555 Playa Vista Drive, Playa Vista, California, 90094; and (vi) the Petition for Establishment of a Guardianship of the Person and Estate of MARCY DuDECK ought to be granted. Accordingly, it is hereby

ORDERED, ADJUDGED AND DECREED that a General Guardianship of the Person and Estate of MARCY DuDECK be, and hereby is, established;

IT IS FURTHER ORDERED, ADJUDGED AND DECREED that JARED E. SHAFER is appointed General Guardian of the Person and Estate of MARCY DuDECK;

IT IS FURTHER ORDERED, ADJUDGED AND DECREED that General Letters of Guardianship be issued to JARED E. SHAFER, as Guardian of the Person and Estate of MARCY DuDECK, upon his subscribing to oaths of office;

IT IS FURTHER ORDERED, ADJUDGED AND DECREED that, to carry out the function of General Guardian of the Person and the Estate of MARCY DuDECK, JARED E. SHAFER is vested with all the powers set forth in N.R.S. 159.077 through N.R.S. 159.175, inclusive, as are required to carry out his Guardianship duties;

IT IS FURTHER ORDERED ADJUDGED AND DECREED that the Guardian is hereby authorized to obtain all financial and medical records and information pertaining to the Ward, both current and historical, whether such records are in the Ward's name individually, jointly with another, or in the name of her Trust, including but not limited to the Ward's financial accounts at Washington Mutual Bank and

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IT IS FURTHER ORDERED, ADJUDGED AND DECREED that no bond shall be required of the Guardian, but that any and all liquid assets not held in the Ward's Trust shall be maintained in a blocked account. Dated this 29 day of August, 2007. ART RITCHIE, IR. District Court Judge Submitted by: SOLOMON DWIGGINS & FREER DANA A. DWIGGINS, ESQ. Nevada Bar No. 7049 CATHERINE M. MAZZEO, ESQ. Nevada Bar No. 8179 7881 W. Charleston Blvd., #240 Las Vegas, Nevada 89117 (702)853-5483Attorneys for Jared E. Shafer

ORIGINAL 1 FILED CAROL A. KINGMAN, ESQ. 2 Nevada Bar No.: 008531 JULIE C. ARNOLD, ESQ. 3 Nevada Bar No.: 003578 SENIOR CITIZENS LAW PROJECT 4 310 S. 9th St., Second Floor Las Vegas, NV 89101 5 (702) 229-6596 6 Guardians ad Litem for MARCY DUDECK 7 DISTRICT COURT 8 FAMILY DIVISION CLARK COUNTY, NEVADA 9 10 In the Matter of the Guardianship Of the Person and Estate of: 11 Case No.: G29530 MARCY ELISA DuDECK, Dept. No.: H 12 Date of Hearing: May 1, 2007 13 An Adult Ward Time of Hearing: 1:30 p.m. 14 15 GUARDIANSHIP COMMISSIONER'S REPORT AND RECOMMENDATION 16 17 Christopher Phillips, Esq., Trent, Tyrell, & Phillips, counsel for Lance Appearances: 18 DuDeck; Lance DuDeck 19 Carol Kingman, Esq., Julie Arnold, Esq. of the Senior Citizens Law Project, Guardians ad Litem 20 Patrick C. Clary, Esq., Vincent J. Kostiw, Esq., Clary, & Kostiw, LLP, 21 counsel for Heidi Pascal; Heidi Pascal 22 An Evidentiary Hearing came on for evidentiary hearing on May 1, 2007, at 10 23 A.M. presided over by Commissioner Jon Norheim. Christopher Phillips, Esq., of Trent, 24 25 Tyrell, & Phillips, counsel for Lance DuDeck, and guardian Lance DuDeck appeared. Carol Kingman, Esq., Julie Arnold, Esq. of the Senior Citizens Law Project, Guardians ad 26 Litem, appeared. Patrick C. Clary, Esq., Vincent J. Kostiw, Esq., of Clary, & Kostiw, LLP, 27 counsel for Heidi Pascal, and Heidi Pascal appeared. The Guardianship Commissioner, 28

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having been presented with testimony from the Guardians ad Litem, guardian Lance DuDeck, Heidi Pascal, and Charles Pascal, having reviewed the points and authorities, having heard oral argument, and good cause appearing therefor, finds and recommends as follows:

I. FINDINGS

THE COMMISSIONER FINDS neither of the Ward's children, Lance DuDeck and Heidi Pascal, to be suitable guardians of the person or estate.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to financial improprieties. Lance has lived rent and utility free in the ward's home for 5 or 6 months after the ward was removed.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian because he has driven the ward's automobile for his personal use and without paying expenses related to the automobile.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian because he remains unemployed.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian because of concerns of Senior Protective Services regarding allegations of domestic violence. Senior Protective Services removed the Ward from her home, believing she was unsafe.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian based on the report of the Guardians ad Litem.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to a history of instability in personal relationships.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to his history of unemployment.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to a lack of a plan for self care, other than living off of his parents' assets.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to a life pattern of irresponsibility.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian because of his inability to answer questions and to stay on point during the evidentiary hearing.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to his inability to differentiate between his money and the trust's money or to even know for what time periods he has paid for his own storage facility bill.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian because of allegations of domestic violence in the home towards his live-in girlfriend.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to his history of methamphetamine use, which was a substantial problem for at least a month by Lance's own testimony. There is no evidence of Lance's participation in an organized program to remain drug free.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to his poor ability to recall his life history.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to his cavalier attitude towards gambling issues. There is no evidence of Lance's participation in an organized program dealing with problem gambling.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to his history of inability to maintain control over his life.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to a conflict of interest between his own interest and the Ward's best interest.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian due to his strong resistance to what the Court views as needing

to be done for the Ward's benefit.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian because of Lance's own statement that he did not want to be the Trustee of the Ward's estate.

THE COMMISSIONER FURTHER FINDS Lance DuDeck, son of the Ward, to be unsuitable as sole guardian because his continued hostility toward sister, Heidi Pascal, interferes with his ability to act in the Ward's best interest.

THE COMMISSIONER FURTHER FINDS that while many of these factors were known to the Court at the time of the appointment of Lance DuDeck as co-guardian with his sister, Heidi Pascal, the Court had hoped that the presence of the co-guardian would balance out some of the areas of concern. However, since there is no longer a co-guardian, THE COMMISSIONER FURTHER FINDS that it would not be in the ward's best interest to appoint Lance DuDeck as sole guardian.

THE COMMISSIONER FURTHER FINDS Heidi Pascal, the Ward's daughter, unsuitable to be guardian of her mother because Heidi had incredible ample notice regarding taking the Ward out of State. Heidi was instructed to come into Court with a plan. The Commissioner specifically told Heidi that the Ward was safe at Chancellor Gardens and that it was a temporary placement. Heidi was told that there were at least three options for the Ward's more permanent placement which included an assisted living facility in Las Vegas, an assisted living facility in California, or a return to the Ward's home.

THE COMMISSIONER FURTHER FINDS that Heidi Pascal knew what was expected of her but removed the Ward in violation of a court order not to do so.

THE COMMISSIONER FURTHER FINDS Heidi Pascal, the Ward's daughter, unsuitable to be guardian of her mother because Heidi did not return the Ward to Nevada in violation of yet another Court Order and in bad faith.

THE COMMISSIONER FURTHER FINDS despite Heidi Pascal's allegations, there was no emergency situation requiring immediate removal of her mother from Chancellor Gardens.

THE COMMISSIONER FURTHER FINDS Heidi Pascal, the Ward's daughter, unsuitable to be guardian of her mother because Heidi had the Ward file a Temporary Restraining Order in bad faith and as an obstructionist move.

THE COMMISSIONER FURTHER FINDS Heidi Pascal, the Ward's daughter, unsuitable to be guardian of her mother because Heidi filed a perjured Temporary Protective Order application.

THE COMMISSIONER FURTHER FINDS Heidi Pascal, the Ward's daughter, unsuitable to be guardian of her mother because Heidi failed to check with the Ward's doctors prior to removing her, which was potentially medically dangerous at the time.

THE COMMISSIONER FURTHER FINDS Heidi Pascal, the Ward's daughter, unsuitable to be guardian of her mother because Heidi did not have a plan for the Ward's placement at the time she removed the Ward and that placing the Ward in a motel was inappropriate.

THE COMMISSIONER FURTHER FINDS Heidi Pascal, the Ward's daughter, unsuitable to be guardian of her mother because of Heidi's immense hostility for her brother, Lance Dudeck, which interferes with being able to act in the Ward's best interest.

THE COMMISSIONER FURTHER FINDS Heidi Pascal, the Ward's daughter, unsuitable to be guardian of her mother because Heidi has reimbursed herself improperly from the Ward's funds.

THE COMMISSIONER FURTHER FINDS Heidi Pascal, the Ward's daughter, unsuitable to be guardian of her mother because of her repeated unwillingness to follow Court orders.

THE COMMISSIONER FURTHER FINDS Heidi Pascal, the Ward's daughter, unsuitable to be guardian of her mother because she continues to use powers of attorney executed by the Ward previous to incapacity, and stated under oath that she will continue to use those powers of attorney even though she knows they are no longer valid.

THE COMMISSIONER FURTHER FINDS that the attorney fees to challenge the Temporary Protective Order were reasonable and for the Ward's benefit.

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II. RECOMMENDATIONS

THE COMMISSIONER RECOMMENDS that Marcy DuDeck is to remain placed at Surrise Manor in Playa del Rey, California. The testimony of the Guardians ad Litem is that she is well settled there, well cared for, and very happy. The Guardians ad Litem testified that when questioned as to whether she would rather stay at Sunrise Manor or return to her home in Las Vegas, she unhesitatingly said she would prefer to stay at Sunrise Manor. She has friends and activities there as well as having daily visits from her daughter.

THE COMMISSIONER FURTHER RECOMMENDS that both Lance DuDeck and Heidi Pascal should have contact with their mother and neither should interfere with the visitation of the other.

THE COMMISSIONER FURTHER RECOMMENDS that Heidi Pascal be held in contempt of court, and fines her \$10,000.00. Given that Ms. Pascal has no funds with which to pay this fine, it will be taken out of Ms. Pascal's share of the inheritance when the Ward dies. Not wishing to enrich Lance DuDeck by this amount, THE COMMISSIONER FURTHER RECOMMENDS that the \$10,000.00 be paid to the Senior Citizens Law Project upon the death of the Ward.

THE COMMISSIONER FURTHER RECOMMENDS that the Cadillac automobile belonging to the Ward should immediately be sold, the proceeds to be turned over to the guardian and successor trustee appointed by the Court.

THE COMMISSIONER FURTHER RECOMMENDS that the Ward's house located at 2709 Showcase Drive, Las Vegas, Nevada 89134, should immediately be listed and sold.

THE COMMISSIONER FURTHER RECOMMENDS that the Ward's personal belongings and furniture be moved to Sunrise Manor in Playa del Rey, California, where the Ward resides, the remaining things to be placed in storage.

THE COMMISSIONER FURTHER RECOMMENDS that the attorney fees to challenge the Temporary Protective Order be approved and paid out of the Ward's assets.

THE COMMISSIONER FURTHER RECOMMENDS that Mr. Phillips' fees of

\$7377.27 are approved. 1 THE COMMISSIONER FURTHER RECOMMENDS that there should be a 2 shifting of fees for \$4000.00 for the California attorney paid out of Heidi Pascal's share of 3 the decedent's estate. 4 THE COMMISSIONER FURTHER RECOMMENDS that Jared Schaffer, of Professional Fiduciary, be appointed as temporary guardian and successor trustee. б Dated this 2 day of 7 8 9 GUARDIANSHIP COMMISSIONER 10 Submitted by: 11 SENIOR CITIZENS LAW PROJECT 12 13 Carol A. Kingman, Esq. Nevada Bar No.: 008531 14 15 Julie C. Arnold, Esq. Nevada Bar No.: 003578 16 310 S. 9th St., Second Floor 17 Las Vegas, NV 89101 Guardians ad Litem for Marcy DuDeck 18 19 20 21 22 23 24 25 26 27 28

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2	GUARDIANSHIP COMMISSIONER'S In the Matter of the Guardianship of Per	S REPORT AND RECOMMENDATION son and Estate of Marcy Elisa DuDeck
3	Approved as to form and content by:	-
4	TRENT, TYRELL AND PHILLIPS	
5		•
7	Christopher Phillips, Esq. 11920 S. Highlands Parkway, #200	
8	Las Vegas, NV 89141 Attorney for Lance DuDeck	
9		
10	CLARY AND KOSTIW, LLP	
11		
12	Patrick C. Clary, Esq.	
14	ratice C. Clary, 134.	
15	Vincent J. Kostiw, Esq.	
16	7201 W. Lake Mead Blvd., Suite 503 Las Vegas, NV 89128	•
17	Attorneys for Heidi Pascal	
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NOTICE

Pursuant to EDCR 2.34(f) an objection must be filed and served no more than five 2 (5) days after receipt of the Guardianship Commissioner's Report. The Commissioner's 3 Report is deemed received when signed and dated by a party, his attorney or his attorney's 4 employee, or three (3) days after mailing to a party or his attorney, or three (3) days after 5 the clerk of the court deposits a copy of the report in a folder of a party's lawyer in the 6 Clerk's Office. 7 A copy of the foregoing Guardianship Commissioner's Report was: 8 Mailed to counsel and Guardian Ad Litem at the following addresses on the 9 day of ______, 2007. 10 11 Christopher Phillips, Esq. 12 TRENT, TYRELL AND PHILLIPS 11920 S. Highlands Parkway, #200 13 Las Vegas, NV 89141 Attorney for Lance DuDeck 14 15 Patrick C. Clary, Esq. Vincent J. Kostiw, Esq. 16 CLARY AND KOSTIW 7201 W. Lake Mead Blvd., Suite 503 17 Las Vegas, NV 89128 Attorneys for Heidi Pascal 18 19 Carol A. Kingman, Esq. Julie C. Arnold, Esq. 20 SENIOR CITIZENS LAW PROJECT 310 S. 9TH St., Second Floor 21 Las Vegas, NV 89101 Guardians ad Litem 22 Place in the folder of the counsel and Guardians Ad Litem in the Clerk's 23 Office on the Sday of Sune 24 ~ 6-25-07 25 CAROL CHITCHE Deputy Clerk 26 Case Name: In the Matter of the 27 Guardianship of Person and Estate of Marcy DuDeck 28 G29530 Case No.:

<u>ORDER</u> 1 The Court, having reviewed the above Report and Recommendation prepared by 2 3 the Guardianship Commissioner and, 4 The parties having waived the right to object thereto, 5 No timely objections having been filed thereto, 6 Having received the objections thereto and the written arguments in support of said 7 Objections, and good cause appearing, 8 IT IS HEREBY ORDERED the Guardianship Commissioner's Report and Recommendations are affirmed and adopted. 9 10 IT IS HEREBY ORDERED the Guardianship Commissioner's Report and Recommendations are affirmed and adopted as modified in the following manner. 11 (Attached hereto.) 12 IT IS HEREBY ORDERED that a hearing on the Guardianship Commissioner's Report and Recommendations is set for 13 DATED this 14 day of fugues 14 15 16 DISTRICT COURT JUDGE 17 Submitted By: T. ARTHUR RITCHIE, JR. 18 SENIOR CITIZENS LAW PROJECT 19 20 Carol A. Kingman, Esq. Nevada Bar No.: 008531 21 Julie C. Arnold, Esq. 22 Nevada Bar No.: 003578 310 S. 9th St., Second Floor 23 Las Vegas, NV 89101 Telephone: (702) 229-6596 24 Fax: (702) 384-0314 25 Guardians as Litem 26 27 28

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Mark J. Connot (10010)
Stephen J. Mayfield (10138)
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10080 West Alta Drive, Suite 200
Las Vegas, NV 89145
(702) 385-2500
(702) 385-2086
smayfield@Hutchlegal.com

Attorneys for Rebecca Schultz

DISTRICT COURT CLARK COUNTY, NEVADA

In the Matter of the Person and Estate of) Case No.: G 28163 Dept. No.: E	
GUADALUPE MENA OLVERA)	
Adult Ward.)) Date of Hearing: August 18, 2010	
	Time of Hearing: 9:00 a.m.	

ERRATA TO REPORT OF MALFEASANCE AND LACK OF QUALIFICATIONS PURSUANT TO ORDER OF REMAND BY JUDGE HOSKIN

Rebecca Schultz, daughter of Guadalupe Mena Olvera, an Adult Ward, by and her attorneys of record of the law firm of Hutchison & Steffen, LLC, filed with this Court her Report of Malfeasance and Lack of Qualifications on the aforementioned matter on August 13, 2010, omitted the following exhibit: Exhibit F, Affidavit from Charles Pascal. The exhibit is attached hereto.

DATED this 16 day of August, 2010.

HUTCHISON & STEFFEN, LLC

Mark J. Connot (10040)
Stephen J. Mayfield (10138)
Peccole Professional Park
10080 West Alta Drive, Suite 200
Las Vegas, NV 89145

(702) 385-2500

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A PROFESSIONAL LLC

EXHIBIT F

AFFT Mark J. Connot (10010) 2 Stephen J. Mayfield (10138) HUTCHISON & STEFFEN, LLC Peccole Professional Park 10080 West Alta Drive, Suite 200 Las Vegas, NV 89145 (702) 385-2500 (702) 385-2086 smayfield@Hutchlegul.com 6 7 DISTRICT COURT CLARK COUNTY, NEVADA 8 9 In the Matter of the Person and Case No.: G28163 Estate of Dept. No.: E 11 GUADALUPE MENA OLVERA, 12 An Adult Ward. Date of Hearing: August 18, 2010 13 Time of Hearing: 9:00 a.m. 14 15 **AFFIDAVIT** 16 STATE OF CALIFORNIA 17) SS. COUNTY OF LOS ANGELES 18 CHARLES PASCAL, being first duly sworn, deposes and says as follows: 19 That I am a resident of the State of California. 1. 20 2. That I am interested in the matter of the guardianship of the Adult Ward due 21 to the involvement of Jared Shafer who was also the guardian of the person and estate of my 22 mother in law, Marcy DuDeck. 23 Mr. Shafer acted unethically throughout the guardianship of Marcy DuDeck 3. 24 and I want to assist where I can to prevent him for perpetrating similar wrongful behavior in the guardianship of the Adult Ward. On December 8, 2008 around 4.45 P.M, I received an angry telephone call 4. 27 from Jared Shafer where attempted to bully me into dropping the guardianship action 28 initiated in California for the protection of my March DuDeck.

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1	4. Mr. Shafer tol	old me he would not follow any orders of the California courts			
2	because he was the guardian appointed in Nevada. He then told me any action initiated in				
3	Nevada would not be success	Nevada would not be successful because, in his words, "the Nevada courts let me do what			
4	I want and non-residents can	I want and non-residents can't say shit in this state."			
5	5. I told Mr. Sh	hafer that I would report the conversation to Commissioner			
6	Norheim. Mr. Shafer responded says, "these judges do what I want. When I say jump				
7	Norheim and Ritchie ask how high."				
8	6. Mr. Shafer als	so went on to say sarcastically that "if the California case wasn't			
9	dropped, it would be very unpleasant for Marcy DuDeck and we wouldn't want that."				
10	7. Further your a	affiant sayeth naught.			
11	DATED this 13 day of	August, 2010.			
12		Way B			
13		CHARLES PASCAL			
14	SUBSCRIBED and SWORN	N to before me			
15	this 13 day of Aubust	t 2010			
16	day of Probosy	SEE ATTACKER			
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Jurat

State of California

County of Los ANGEles

Subscribed and sworn to (or affirmed) before me on this 13 day of August,

20 10 by Charles P. PASCAL

proved to me on the basis of satisfactory evidence to be the person(s) who appeared before me.

Signature

(Notarias et)

JON M. MORONEN

Commission # 1879620

Notary Public - California

Los Angeles County

My Comm. Expires Feb 7, 2014

Jon M. Morover, Notary Public for m. Maines

OPTIONAL INFORMATION

DESCRIPTION OF THE ATTACHED DOCUMENT

AFFIDAVIT of Charles P. PASCAL
(Title or description of attached document)

(Title or description of attached document continued)

Number of Pages 2 Document Date 8/12/2010

(Additional information)

INSTRUCTIONS FOR COMPLETING THIS FORM

Any Jurat completed in California must contain verbiage that indicates the nutary public either personally knew the document signer (afflant) or that the identity was satisfactorily proven to the notary with acceptable identification in accordance with California notary law. Any jurat completed in California which does not have such verbiage must have add the wording either with a jurat stamp or with a jurat form which does include proper wording. There are no exceptions to this law for any jurat performed in California. In addition, the notary must require an oath or affirmation from the document signer regarding the truthfulness of the contents of the document. The document must be signed AFTER the oath or affirmation. If the document was previously signed, it must be re-signed in front of the notary public during the jurat process.

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- Date of notarization must be the date that the signer(s) personally appeared
 which must also be the same date the jurat process is completed.
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- Signature of the notary public must match the signature on file with the office
 of the county clerk.
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 Impression must not cover text or lines. If seal impression smudges, re-seal if a sufficient area permits, otherwise complete a different jurat form.
 - Additional information is not required but could help to ensure this jurat is not misused or attached to a different document.
 - ♠ Indicate title or type of attached document, number of pages and date.
- Securely attach this document to the signed document

2008 Version CAPA v1.9.07 800-873-9865 www.NotaryClasses.com

Executive Director, Denise Calabrese Center for Guardianship Certification P.O. Box 5704 Harrisburg, Pennsylvania 17110

January 18, 2012

Re: Decertification of Jared E. Shafer, Professional Fiduciary Services of NV, Inc.

Dear Executive Director Denise Calabrese,

I'm writing you this letter on behalf of my widowed 92 yr old father who fought in World War II. The purpose of this letter is to respectfully request CGC begin a full investigation to determine if Jared E. Shafer, former public guardian of Clark County Nevada, is qualified to serve as a guardian under your regulations and policies because our experience and documentation says he is not. Mr. Shafer has continuously abused my father by ignoring several court qualified medical and psychological reports, which declare my father to be competent and not in need of guardianship services. Mr. Shafer and his attorneys gleefully disregard these medical reports so they can continue to deplete my father's estate. Mr. Shafer has told me and several other victim farnilles he will create his own evidence and no one in Nevada will dare stop him. He insists upon running his practice in a manner that blatantly violates your key principles, which are dictated by the National Guardianship Association's Standards of Practice and Code of Ethics. Mr. Shafer also violates Nevada state statutes on a regular basis along with my father's constitutional rights. We have documented multiple breaches of fiduciary duty by Mr. Shafer. Unethical would be too kind of a word to describe his illegal practices and abuses. This letter will be posted on the website for the non-profit, National Association To Stop Guardian Abuse.

Jared E. Shafer took over my father's guardianship by lies, deceit and intimidation, not to mention bragging that the judges give him what he wants in return for his favor. We have several witnesses who are waiting to sign swom statements confirming his bragging and his threats made against families who oppose his treatment of their relatives. For more than 2 years my father and I have been fighting to have Jared E. Shafer removed as guardian and to terminate the unnecessary and fraudulent guardianship of my father, which has deprived him of his pension, Social Security and military benefits. My father lives with my husband and me in California, but Mr. Shafer bills for a Nevada guardianship that he is not performing. Mr. Shafer, with the assistance of his attorney, Alan D. Freer of Solomon Dwiggons Freer and Morse, my father's Wells Fargo Trustee (Eve Mills), and the Bank of Nevada, has depleted my father's trust account from \$466,000 to less than half of this value in 2 years. Mr. Shafer uses excessive, bogus and even double billings as weapons against families who believe their loved ones are entitled to humane treatment. A large percentage of these funds have been spent on Mr. Shafer's attorneys who have bolstered Mr. Shafer's fraud by lying about the condition of my father, standering me with false documents, and by filing harassing oppositions to all motions we file to protect my father. When Commissioner Norheim or Judge Chuck Hoskin rules in their favor, Mr. Shafer laughs out loud at us in Las Vegas Family court for all to see.

My father can't sleep at night because he tosses and turns thinking about why he can't enjoy his home and his assets, which he worked his entire life to acquire. He wants to retrieve my deceased mother's personal possessions and his valuables, sell his house and buy one for himself in California so he can live next to his daughter and granddaughter. My father came back to California of his own volition 16 months ago. He is a California resident and citizen with a California ID. Before moving to Nevada dad lived in California over 50 years. The Veterans Administration and Social Security deem my father competent and are now sending him his money. We have multiple reports from doctors of my father's competency from California and Nevada yet Mr. Shafer refuses to terminate the guardianship. He is not supporting or caring for my father nor is he concerned about my father. Oh, he tells people he is worried that "the daughter" is harming the father, but it is Jared E. Shafer who has exploited and abused my father. We have many people, including doctors, lawyers, the VA, Social Security, the VFW post, friends, neighbors, caregivers, a county court investigator and more, who all know the truth and are willing to testify to it.

Jared E. Shafer has NOT acted in my father's best interest. He uses another one of your certified guardians, Patience M. Bristol, to carry out many of his unethical and illegal practices. Ms. Bristol even told me she acts as Jared Shafer's "front person". When my father was in Nevada Mr. Shafer billed his estate for Ms. Bristol visiting him two or three times a month with amounts that averaged \$2000 to \$4000 a month for these 10 to 20 minute visits. I don't know of any professional who is paid at this level of excessive compensation. Even though my father has been gone from Nevada well over a year, my father's trust statements show thousands paid to Ms. Bristol AFTER he left Nevada. This waste of my father's life savings was one of the many reasons he pleaded with us to be removed from this horrible environment created for him by Mr. Shafer.

Mr. Shafer has done everything he possibly could to deny my father the right to be with his family. Even more distressing is Mr. Shafer took over the guardianship under the guise of helping me to get my father away from a low life exploiter who removed dad from his home after my mother died. Mr. Shafer and his attorney, Elyse Tyrell, promised me that his guardianship was temporary until they "saved" my father from this bad person. In reality we went from a low rent exploiter to a high end exploiter. I hired Ms. Tyrell to help my father but it turned out she was working for Mr. Shafer at the same time she was representing me. Tyrell's deliberate actions took advantage of my father's estate.

We have followed every rule, hired attomeys, made the proper filings and provided a long list of matfeasance to the courts documenting Mr. Shafer's breaches of fiduciary duties. The fact Mr. Shafer is allowed to continue as a guardian with the evidence that he settled out of a Federal Court Securities fraud case is very troubling about CGC's regulation policies. The fact that your organization has not performed background checks on their members is causing probably thousands of victims in the United States to be exploited and abused by fraudulent guardians like Mr. Shafer. The home page of your website now states under the headline:

"CGC Makes Major Changes to Certification Testing"

"CGC applicants will be required to submit to a criminal background check, employment verification and educational verification. We are in the process of setting-up the applications and processes for these new procedures, which will be posted to the CGC website by the end of January."

Obviously this new testing criteria has not been in place before. This is very serious because if you checked on your guardians you would have found Mr. Shafer was involved not only in selling securities without a license but also that he was brought before the Nevada Commission on Ethics, making him improper to be anyone's fiduciary. The person who was involved with Mr. Shafer in the ethics case was Ms. Tyrell. Ms. Tyrell did not disclose this fact to me prior to representing me, which is another breach of her disclosure duty. Research is now revealing that Mr. Shafer boasts of college degrees that do not exist.

Currently we have been in touch with an Assistant U.S. Attorney, the FBI, the IRS and Social Security regarding the illegal practices of Jared E. Shafer. Investigations into his exploitation of Social Security funds and other major malfeasance are under way. National media entities have contacted us and it appears our case will be getting nation wide attention soon.

I have spoken to several victims of Jared E. Shafer. They all state the same thing—he has plundered, exploited, slandered, committed fraud, kidnapped and caused the premature deaths of their loved ones. Hundreds, if not thousands of wards beginning in 1979 when he was a public guardian, have suffered. Marcy Dudeck is deceased now, thanks to Mr. Shafer's extreme cruelty. People working for Mr. Shafer and Ms. Bristol kidnapped her from Sunrise Senior Living, a California facility near her daughter's residence. Her son-in-law, Charles Pascal, can tell you much about what Mr. Shafer did to his mother-in-law. You will hear from Mr. Pascal soon. Mr. Shafer threatened him and his wife just as he did friends of ours that were helping us fight Mr. Shafer. I have spoken with the victims from the Williams, Passer and Moser families and heard of the terrible things Mr. Shafer did to their families and of his threats to them. It is also documented that Thomas Gaule suspected that Mr. Shafer killed his mother; she had suffered beatings in a facility he placed her in. My father is only one of the many, many victims of Mr. Shafer.

After reading the *Standards of Practice* and *Code of Ethics* (attached with this letter) that your certified guardians are to adhere to, I find that Mr. Shafer is in violation of every single one of these principals and rules. Here is a partial list of direct violations of the above-mentioned ethics and practice codes by Mr. Shafer and why he should not be allowed to practice as a guardian. We have abundant documentation to back all of this:

- 1. Social Security Misuse & Fraud
- 2. Double Billing, Fake Billing, Excessive Billing
- 3. Commingling of Wards Monies
- 4. Dad's carpenter pensions not accounted for
- 5. Violation of Nevada's Chapter 160 Veterans Guardianship Uniform Act, limits wards if one is a veteran
- 6. Violation of Nevada's Chapter 119, obstruction of public justice
- 7. Violation of dad's Civil Rights (not providing him an attorney, preventing him from attending hearings, not honoring his wishes
- 8. Claims of non-existent college degrees
- 9. Suspected felony conviction and incarceration prior to his term as Public Guardian and Public Administrator
- 10. Slander and liable, blatant lles about my father and myself
- 11. Creating an unnecessary and expensive federal interpleader case in CA over my father's carpenter retirement funds
- 12. Removing contents of dad's safe deposit box, closing it out to "save money" when it was a free box, contents not given to my father
- 13. Stealing the contents of my deceased mother's purse-wallet, checkbook, credit cards, as well as missing items from dad's home
- 14. Using Gamett & King, his fellow defendants in the Utah Securities case, to do my father's tax return and at an excessive fee
- 15. Having Gamett & King file tax returns claiming income my father did not receive in his trust and bank accounts because these monies went to Mr. Shafer's account at Bank of Nevada
- 16. Filling a Certificate of Incumbency on my father's home with Clark County stating my father was declared incompetent the date he became guardian without any evaluation AND ignoring the previous report by Dr. Sherk who stated, "The fact that he is on guardianship presents a legal problem as to his current contractual capacity and this issue will have to be addressed by appropriate measures. In my opinion he does not require a guardianship at this time."
- 17. Suspected Medicare fraud as my father received billings from Sundance Medical Center for visits he never made. We have 2 witnesses, in addition to my family, who were with my father during these false appointments; this was reported to Medicare and United Health Insurance. Curiously, other wards of Mr. Shafer's have received similar billings from the same facility
- 18. Excessive and unwarranted billings for Ms. Bristol and himself even though my father has not lived in Nevada for the last 16 months
- 19. Allowing payments to my father's Dish Network and Sun City Anthem Home Owners Community Association to be over due. The Sun City Anthem bill went to Red Rock Financial Services for collection, jeopardizing my father's credit
- 20. Removal of over \$10,000 in funds from my father's estate to hire attorneys for himself in Los Angeles, CA., for the federal case he caused over my father's CA carpenter pensions and removed over \$12,000 for the Grunsky law firm in northern CA who unsuccessfully tried to enforce a mere bench warrant
- 21. Despite the removal of thousands of dollars from dad's estate for his own attorneys for the CA interpleader, Mr. Shafer also DID NOT see to it that my father retained an attorney for the federal case in CA—he deliberately neglected my father's legal needs

- 22. Complete failure to protect my father's estate and doing everything in his power to NOT act in my father's best interest, resulting in exploiting dad's life savings and inflicting emotional and mental harm to my father
- 23. Operating as my father's guardian WITHOUT A BOND
- 24. Conflict of interest by using his friends for bookkeeping (AVID Business Services, an unlicensed entity), tax services (Gamett & King) and a care giver agency (Keep You Company) of which he was and probably still is, on the board of directors
- 25. Conflict of interest sending me to one of HIS attorneys, Elyse Tyrell

It is interesting that you have posted on your website a link to the 2010 GAO Report on Financial Exploitation, Neglect and Abuse of Seniors. Perhaps you did not read this report? It clearly states that they had undercover "fictitious" applicants being certified by your organization. The GAO report includes these statements:

"In addition, none of the certifying organizations verified our applicants' fingerprints or discovered that the Social Security number used by one fictitious applicant belonged to a dead person. This creates the risk that people with criminal convictions could steal a Social Security number and conceal their pasts to become certified guardians. The certification organizations we tested also did not verify the academic and professional credentials submitted by our fictitious applicants. Our undercover tests call into question the ability of these state certification programs to effectively prevent criminals and individuals with bad credit from gaining control over the lives and assets of vulnerable seniors.

Illinois and Nevada require certain guardians to obtain certification through the Center for Guardianship Certification (CGC), a private nonprofit that offers national guardian certification. We submitted applications to the organization using two fictitious identities with driver's licenses from Virginia. We also listed fake educational and professional backgrounds for our applicants, which the certifying organization did not verify. For example, one applicant claimed to have a law degree and almost 3 years experience as a guardian, while the other claimed 3 years of experience as a guardian at a nonexistent guardianship firm. Both applicants studied for and passed the National Certified Guardian Examination, which covers guardianship ethical principles and best practices. After the exam, a proctor asked to see the photo identifications of our fictitious applicants, but failed to recognize them as bogus driver's licenses. Once we passed the test, the names of our fictitious applicants were listed on the organization's website as nationally certified guardians. Passing the national exam is the sole requirement to be a certified guardian in Illinois and Nevada. Officials in both states told us that local courts do not conduct background or credit checks, indicating that each of the two fictitious guardians could have been appointed by a court in those states with no further screening.

Using two fictitious identities—one with bad credit and one with the Social Security number of a deceased person—GAO obtained guardianship certification or met certification requirements in the four states where we applied: Illinois, Nevada, New York, and North Carolina. Though certification is intended to provide assurance that guardians are qualified to fulfill their role, none of the courts or certification organizations utilized by these states checked the credit history or validated the Social Security number of the fictitious applicants. An individual who is financially overextended is at a higher risk of engaging in illegal acts to generate funds. In addition, people with criminal convictions could easily conceal their pasts by stealing a deceased person's identity. The tests raise questions about the effectiveness of these four state certification programs. In Nevada, a former case manager in the public guardian's office who started her own guardianship business is accused of using her position to take at least \$200,000 from her wards' accounts, in part, to support her gambling habit."

The above report really clarifies what has happened to my father; he has become a victim of someone who should have NEVER been certified to act as a guardian and it is your responsibility to ensure something this terrible doesn't happen to good, kind people like my father, a WW2 veteran who fought for our country. We would like to have faith in an organization like CGC to protect our families from becoming victims of guardians and conservators. Thus far we have seen that guardians have been allowed to run amok under the guise of "protecting" their wards. We are looking to CGC to IMMEDIATELY remove Mr. Shafer's guardian certification because he is guilty of, but not limited to, major breach of fiduciary duty, financial exploitation, fraud, commingling of funds and causing severe emotional and mental abuse of my father. His employee and protégé, Patience M. Bristol, should also not be allowed to practice as she has operated in the same unlawful mode at the side of her employer, Mr. Shafer. She is listed as an Approved CGC Proctor for Nevada, which appears to be highly inappropriate.

You will also be hearing from my father's Nevada attorney, Carmine J. Colucci.

Sincerely,

Rebecca Schultz

Reperle Schultz

P.O. Box 217, Aptos, CA 95001

831-295-7562

CC:

National Association To Stop Guardian Abuse (NASGA) http://stopguardianabuse.org/

National Guardianship Association, Inc. (NGA) 174 Crestview Drive Bellefonte, PA 16823

Jim O'Donnell Investigative Producer ABC 7 I-Team Jim.ODonnell@abc.com

Attorney General of the United States U.S. Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530-0001

Nevada Office of the Attorney General Public Integrity Unit 555 East Washington Avenue, Suite 3900 Las Vegas NV 89101

Nevada Office of the Attorney General 100 North Carson Street Carson City, Nevada 89701-4717

Governor Brian Sandoval Nevada State Capitol

101 North Carson Street Carson City NV 89701

Ms. Susan Brager, Chair Clark County Commissioners 500 South Grand Central Parkway Las Vegas NV 89155-1111

Honorable Gloria S. Sanchez Chief Judge, Family Court 601 North Pecos Las Vegas NV 89101

Jane Ann Morrison Las Vegas Review-Journal P.O. Box 70 Las Vegas NV 89125

Sally Ramm, Elder Rights Attorney State of Nevada Aging & Disability Services Division 445 Apple Street, #104 Reno NV 89502

Noel Chotia Social Security Administration 169 Walnut Ave. Santa Cruz, CA 95060

Joel Social Security Administration 10416 South Eastern Avenue Henderson, NV 89052-3957 Assistant U.S. Attorney Susan Knight 150 Almaden Blvd. Suite 900 San Jose, Ca 95113

Tametria Lee Federal Bureau of Investigation 1919 South Bascom Ave. Suite 400 Campbell, CA 95008

Mr. John G. Stumpf, Chairman, CEO & President Wells Fargo & Company 420 Montgomery Street San Francisco, California 94104

Les L. Quock, SVP, Managing Director Wells Fargo & Company Trust Centers and Fiduciary Services 420 Montgomery Street 5th Floor San Francisco, CA 94104

Inspector General PO Box 50410 Washington, D.C. 20091 Re: VA #C15608141

Eve Mills
Vice President, Trust & Fiduciary Specialist
Wells Fargo Bank
3800 Howard Hughes Parkway, Second Floor
Las Vegas, Nevada 89169

Human Services Department County of Santa Cruz Adult Protective Services 1400 Emeline Ave. K Santa Cruz, CA 95060

Carpenters Pension Trust Fund For Northern California 265 Hegenberger Road. Suite 100 Oakland, CA 94621 Re: Benefit Account # U86905404 5

Southwest Carpenters Pension Trust 533 South Fremont Ave. Los Angeles, CA 90071 Re: Member #81921

Special Agent James Wahleithner
United States Department of Veterans Affairs
Office of Inspector General
Criminal Investigations Division
P.O. Box 70732
Oakland, CA 94612

Alan D. Freer Solomon, Dwiggins, Freer & Morse, Ltd. 9060 West Cheyenne Avenue Las Vegas, NV 89129

Carmine J. Colucci, Chtd. 629 S. Sixth Street Las Vegas, Nevada 89101 RE CGC - Request for more information on Jared E. Shafer

From: Becky Olvera Schultz <becky@native-expressions.com>

Sent: Saturday, January 28, 2012 2:31 AM

To: Info CGC

Cc: Fred Floreth; Fred Floreth; Hugh Webster

Subject: RE: CGC - Request for more information on Jared E. Shafer

Attachments: 01-14-11 VA Determination of Competence Rating.pdf; 07-26-11 Dr.Aron

Evaluation.pdf; 09-07-11 VA Determination of Competence Rating.pdf; 10-19-10 Einhorn PhD 1st Evaluation.pdf; 10-27-10 Einhorn-2nd Evaluation.pdf; 10-31-06 VA Ingham-01-05-07 Dr. Sherk Evaluations.pdf; 11-04-11 Dr. Aron's 2nd Evaluation.pdf

Ms. Calabrese,

Below is the list of the attached documents regarding my father's competency.

VA Neurologist, Robert Ingham, M.D., Oct. 31, 2006 Psychiatrist Louise Sherk, M.D., Jan. 5, 2007 Psychologist Stanley Einhorn, PhD., Oct. 19, 2010 Psychologist Stanley Einhorn, PhD., Oct 27, 2010 Department of Veteran Affairs, Jan. 14, 2011 Psychiatrist Stephen Aron, M.D., July 26, 2011 Department of Veteran Affairs, Sept. 7, 2011 Psychiatrist Stephen Aron, M.D., Nov. 4, 2011

The last Veteran Administration doctor that spoke with my father in July asked, "Why

has your father had so many evaluations? I don't see why this is needed." My response was the truth, that the corrupt guardian in Nevada was on a campaign to remove all my father's civil rights and make him to be an idiot so that he could hold

claim to his home and finances, even though he was not carring for him nor cared about him. The doctor was shocked.

My father refuses to be tested, evaluated or examined by any more psychologists, psychiatrists or anyone else questioning his competency. He is 92 years old and is fed-

up with the state of Nevada and Mr. Jared E. Shafer breaking every federal, state,

and NGA law, statute and code. Enough is enough. My father is a WW2 veteran and he has been treated despicably. Mr. Shafer is the one that needs evaluating, claiming

have 2 college degrees, ranting and swearing and even writing on his inflated invoices

personal juvenile comments about our case. His behavior is indicative of someone who is not balanced yet he has had many people "deemed" incompetent by doctors that do so for his benefit. Whether it is by bribes or threats, I don't know, but it

happens. I can tell you that our personal friends were threatened by a man sent by Shafer and told to "Stop helping those people or bad things might happen to you." He

even called another victim's attorney and told him to "Tell your client to stop helping

those f****g people! They don't deserve it!" Every other word was a foul curse word,

very unprofessional when calling attorneys and ward's families.

I highly advise you and your associates to contact Mr. Charles Pascal. He has his own

information on Mr. Shafer's malfeasance and threats and details on conversations like

I mentioned above. Mr. Shafer took his mother-in-law's 1.4 million dollar estate Page 1 RE CGC - Request for more information on Jared E. Shafer

and

in 5 years dwindled it down so the daughter received only 8 thousand dollars by the time he was done, not to mention, the poor woman died a terrible death under his care. Mr. Pascal has much to tell you about Mr. Shafer. He has not written to you yet

because he's been overwhelmed with a time sensitive project. He has given his permission to be contacted: Phone: 310-714-0524

Email: radiopascal@earthlink.net

More documents tomorrow.

Rebecca Schultz

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Report: #665359

Complaint Review: Jared Shafer

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Submitted: Thursday, November 25, 2010 **Last Posting:** Thursday, November 25,

Reported By: Outraged Veteran — Boston Massachusetts USA

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Jared Shafer 3642 RICK STRATTON DRIVE, NEVADA

LAS VEGAS Nevada 89120 **United States of America**

Phone: 702-456-8323, 702-456-5152

Web: www.pfsn.com

Category: Assisted Living Elderly &

Disabled

Jared Shafer Professional Fiduciary Services of Nevada, Inc. or PFSN, Inc. Jared **Shafer Rips Off of Veterans of Their** Pensions & Disability Benefits LAS VEGAS, Nevada

*UPDATE by author: Jared Shafer Professional Fiduciary Services of Nevada, Inc. or PFSN, Inc. Jared Shafer Rips Off Veterans of Their Pensions & Disability Benefits

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Jared E. Shafer is a professional guardian who is robbing my Uncle of his Veterans benefit money. My Uncle, who is 85, fought in the Korean War.

3 Q Author Consumer Employee/Owner

> Page 142 of 1194 PL-000113



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sun and dry weather. Unfortunately, he developed Alzheimer's disease five years after moving to Henderson.

Jared E. Shafer was appointed as my uncle's guardian by Commissioner Jon Norheim. My uncle has no immediate family, which makes me his only living relative and I do not live in Nevada. When I finally got a look at Shafer's accounting, I discovered over \$315,000 was taken away from my uncle's trust in a time period of 15 months in very questionable guardian fees and several billings by AVID Business Services, which apparently is a friend of his. After some checking, I discovered that AVID Business services is not

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licensed by the state or county. I also noticed that the trust was making payments in the name of Jared Shafer and his assistant, Patience Bristol, rather than making payments to the business name he is licensed under and also quite obviously printed on his invoices. I think the IRS should look into Mr. Shafer's billing practices.

I filed an NRS Chapter 160 petition with the Nevada Family court. The statues of 160 put restrictions on professional guardians who have a ward that is a veteran but the violations by Jared E. Shafer were rejected by Jon Norheim, the guardianship commissioner. Norheim said something like "if I allow you to win this case, guardians would have a difficult time conducting business in Las Vegas. I know we have laws on the books protecting veterans, but when they get in the way of a guardians earning a living, I will not enforce them." This was the most outrageous thing I've ever heard and very hard to take because the NRS statutes regulate the amount a guardian may charge, which is no more than 5% of the Veteran's annual income. Commissioner Norheim's refusal to follow these regulations allows guardians like Shafer to take all of their money. To hear a family court commissioner (he's not really a judge) actually state that he cares more about a guardian making money (and at the ward's expense) is outrageous and criminal. Since when is a family court more interested in protecting the income of a guardian over the income of an elderly ward who served his country?

Commissioner NorHeim's statements greatly angered me because I fought in the Tet Offensive of 1968 and lost the use of my left arm.

To add insult to injury, when Jared E. Shafer heard Norheim's ruling, he began to smile, more like smirking. After we left the court, Patience Bristol, his obvious protege, said, "don't fight Jared, he always wins. I work for winners and that is my boss. Give it up, we'll wear you down and make you spend all your money and we'll bill your uncle for our attorney fees and leave him a poor man." The state of Nevada allows the guardians to bill the ward's for their over priced, cut-throat attorneys, depleting the ward's money. This is one of the reasons Jared E. Shafer has gotten away with his exploiting of veterans and other elders because he doesn't haven't to pay for his attorneys.

A week later Jared E. Shafer contacted me by phone. He said "stop this stupid Vet stuff, if you don't your uncle will die a poor old man."

Jared E. Shafer delights in ripping off veterans. The Internet is full of postings that accurately detail the fraud and exploitation committed by Shafer against families who do not have the means to fight. Commissioner Norheim does what Shafer wants, which brings to question, why? What is Jared E. Shafer doing for him? It doesn't matter if the ward has placed his/her life in danger for our country, these people have no respect for

> Page 143 of 1194 PL-000114

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damage, fraud

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<u>California</u>

Brake and Service Monro Muffler Brake and Service

Zach Fragapane. David Breshears these unetilisat beine ap Bulgeti Report a voter you? Step Jared E. Shafer and Commissioner Northeim before more innocent these unetilisat beine ap Bulgeti Report a vitter you? Step Jared E. Shafer and Commissioner Northeim before more innocent families fall under the control of this corrupt system.

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This report was posted on Ripoff Report on 11/25/2010 2:42:24 AM and is a permanent record located here: http://www.ripoffreport.com/assisted-living-elderly-disabled/jared-shafer/jared-shafer-professionalfidu-36f28.htm.

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#1 Update By Author

Jared E. Shafer, Guardian, Exploits **Pensions & Disability Benifits From** Veterans

AUTHOR: Outraged Citizen - Boston (USA)

SUBMITTED: Thursday, November 25, 2010

Jared E. Shafer is a professional guardian who is robbing my Uncle of his Veterans benefit money. My Uncle, who is 85, fought in the Korean War. He moved to Nevada to retire and enjoy the desert sun and dry weather. Unfortunately, he developed Alzheimer's disease five years after moving to Henderson.

Jared E. Shafer was appointed as my uncle's guardian by Commissioner Jon Norheim. My uncle has no immediate family, which makes me

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Jan Windglows JAN Report about you!? SEO Reputation Management in Nevada.

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DENTISTRY
DOCTOR JAYANTHI
GANNE WAS
WORKING IN THE

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DID SURGERY ON MY MOUTH
AND HURT ME BAD NOONE
HELPED AND WHEN MY DOCTOR
WAS NOT ABLE TO COME IN
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Canfield, Ohio



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HOSPITAL

When I finally got a look at Shafer's accounting, I discovered over \$315,000 was taken away from my uncle's trust in a time period of 15 months in very questionable guardian fees and several billings by AVID Business Services, which apparently is a friend of his. After some checking, I discovered that AVID Business services is not licensed by the state or county. I also noticed that the trust was making payments in the name of Jared Shafer and his assistant, Patience Bristol, rather than making payments to the business name he is licensed under and also quite obviously printed on his invoices. I think the IRS should look into Mr. Shafer's billing practices.

I filed an NRS Chapter 160 petition with the Nevada Family court. The statues of 160 put restrictions on professional guardians who have a ward that is a veteran but the violations by Jared E. Shafer were rejected by Jon Norheim, the guardianship commissioner. Norheim said something like "if I allow you to win this case, guardians would have a difficult time conducting <u>business</u> in Las Vegas. I know we have laws on the books protecting veterans, but when they get in the way of a guardians earning a living, I will not enforce them." This was the most outrageous thing I've ever heard and very hard to take because the NRS statutes regulate the amount a guardian may charge, which is no more than 5% of the Veteran's annual income. Commissioner Norheim's refusal to follow these regulations allows guardians like Shafer to take all of their money. To hear a family court commissioner (he's not really a judge) actually state that he cares more about a guardian making money (and at the ward's expense) is outrageous and criminal. Since when is a family court more interested in protecting the income of a guardian over the income of an elderly ward who served his country?

Commissioner NorHeim's statements greatly angered me because I fought in the Tet Offensive of 1968 and lost the use of my left arm.

To add insult to injury, when Jared E. Shafer heard Norheim's ruling, he began to smile, more like smirking. After we left the court, Patience Bristol, his obvious protege, said, "don't fight Jared, he always wins. I work for winners and that

Page 145 of 1194 PL-000116 THEY WAIT FOR A FULL STAFF
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HACLA Housing Authority City of Los Angeles Can't Stop Lying Their A**es Off Los Angeles, California make you spend all your money and we'll bill your uncle for our attorney fees and leave him a poor man." The state of Nevada allows the guardians to bill the ward's for their over priced, cut-throat attorneys, depleting the ward's money. This is one of the reasons Jared E. Shafer has gotten away with his exploiting of veterans and other elders because he doesn't haven't to pay for his attorneys.

A week later Jared E. Shafer contacted me by phone. He said "stop this stupid Vet stuff, if you don't your uncle will die a poor old man."

Jared E. Shafer delights in ripping off veterans. The Internet is full of postings that accurately detail the <u>fraud</u> and exploitation committed by Shafer against families who do not have the means to fight. Commissioner Norheim does what Shafer wants, which brings to question, why? What is Jared E. Shafer doing for him? It doesn't matter if the ward has placed his/her life in danger for our country, these people have no respect for our veterans. Stop Jared E. Shafer and Commissioner Norheim before more innocent families fall under the control of this corrupt system.

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#2 Update By Author

Jared Shafer Professional Fiduciary
Services of Nevada, Inc. or PFSN, Inc.
Jared Shafer Rips Off Veterans of Their
Pensions & Disability Benefits

AUTHOR: Outraged Citizen - Boston (USA)

SUBMITTED: Thursday, November 25, 2010

Jared E. Shafer is a professional guardian who is robbing my Uncle of his Veterans benefit money. My Uncle, who is 85, fought in the Korean War. He moved to Nevada to <u>retire and enjoy</u> the desert sun and dry weather. Unfortunately, he developed Alzheimer's disease five years after moving to Henderson.



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Jared E. Shafer was appointed as my uncle's guardian by Commissioner Jon Norheim. My uncle has no immediate family, which makes me his only living relative and I do not live in Nevada. When I finally got a look at Shafer's accounting, I discovered over \$315,000 was taken away from my uncle's trust in a time period of 15 months in very questionable guardian fees and several billings by AVID Business Services, which apparently is a friend of his. After some checking, I discovered that AVID Business services is not licensed by the state or county. I also noticed that the trust was making payments in the name of Jared Shafer and his assistant, Patience Bristol, rather than making payments to the business name he is licensed under and also quite obviously printed on his invoices. I think the <u>IRS</u> should look into Mr. Shafer's billing practices.

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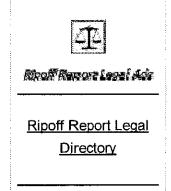
Page 147 of 1194 PL-000118 officials accountable for their misdeeds. Is there a Ripoff Report about you!? SEO Reputation Management WARNING!— Lared E. Shafer



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heard Norheim's ruling, he began to smile, more like smirking. After we left the court, Patience Bristol, his obvious protege, said, "don't fight Jared, he always wins. I work for winners and that is my boss. Give it up, we'll wear you down and make you spend all your money and we'll bill your uncle for our attorney fees and leave him a poor man." The state of Nevada allows the guardians to bill the ward's for their over priced, cut-throat attorneys, depleting the ward's money. This is one of the reasons Jared E. Shafer has gotten away with his exploiting of veterans and other elders because he doesn't haven't to pay for his attorneys.

A week later Jared E. Shafer contacted me by phone. He said "stop this stupid Vet stuff, if you don't your uncle will die a poor old man."

Jared E. Shafer delights in ripping off veterans. The Internet is full of postings that accurately detail the <u>fraud</u> and exploitation committed by Shafer against families who do not have the means to fight. Commissioner Norheim does what Shafer wants, which brings to question, why? What is Jared E. Shafer doing for him? It doesn't matter if the ward has placed his/her life in danger for our country, these people have no respect for our veterans. Stop Jared E. Shafer and Commissioner Norheim before more innocent families fall under the control of this corrupt system.

My uncle is not the only victim, there are thousands. A search on the internet resulted in shocking findings about Jared E. Shafer. To list just a couple:

http://guardianshipgulag.blogspot.com/2005/12/billion -of-guardianshiptakings.html and http://deukeproductions.blogspot.com/2010/11/jared -shafer-worse-than-al-capone.html

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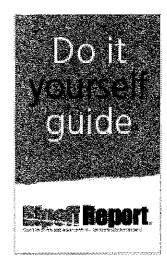
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Submitted: Friday, November 26, 2010 Posted: Friday, November 26, 2010 Reported By: Fed Up — Las Vegas Nevada USA

Jared E. Shafer 3642 RICK STRATTON DRIVE Las Vegas Nevada 89120 **United States of America**

Phone: 702-456-8323, 702-456-5152

Web: www.pfsn.com

Category: Assisted Living Elderly & Disabled

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Jared E. Shafer Professional Fiduciary Services of Nevada, Inc. or PFSN, Inc. Guardian Exploitation of Veterans, Elderly & Disabled Las Vegas, Nevada

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The family court system in Las Vegas sanctions Mr. Shafer's exploitation by allowing

Jared Shafer is a professional guardian who

has been exploiting our senior citizens, the

while being the public guardian of Clark

a private business, having learned all the

tricks of the trade while in public office.

disabled and our honored veterans for nearly 30 years. He fine tuned his exploitation skills

County from 1979 until 2003. He transitioned to

Page 151 of 1194

PL-000121



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have a fàmily member who live in Nevada. The family court, in particular, the guardianship commissioner, Jon Norheim, appears to be working for Jared Shafer, not in the best interest of the wards. In particular, veterans are exploited for their benefits and pensions from the U.S. government for serving and being injured fighting for our country.

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The Las Vegas court system fights the families to prevent them from taking care of their loved one. The Clark County family court thrives on using lies, deception and the breaking of Nevada state statues that pertain to guardianship. Nevada even has a chapter in their NRS called 160, that provides added protection to veterans and their VA benefit payments. But the family court in Las Vegas doesn't care about the veterans or any other ward because all they care about is making sure that the guardians, especially Jared Shafer, earn a living off of all these elderly veteran's retirement, pensions and disability benefits.

Jared Shafer and Jon Norheim treat the families as if they are crimminals when in reality they are the criminals, exploiting the families by forcing them to pay for attorneys to fight for guardianship of their family member while the court allows the guardian to hire expensive unethical attorneys which are paid from the ward's estate!

Clark County, Nevada, has a dirty secret, this whole guardianship racket. But the secret is out now as hundreds of victims are coming forth and reporting the abuses to the Nevada state attorney general, the Nevada Judicial Descipline Committee, the IRS, Social Security, the Veteran's Administration, the Government Accountability Office and many other entities. Major investigations are in the works and the more people that come forward the faster justice will be seen.

Reports and articles have been around for nearly 10 years but now the frequency and details of exploitation of guardian Jared Shafer and the Las Vegas family court are reaching a peak. For instance, read this from 2005, http://guardianshipgulag.blogspot.com/2005/12/billion-ofguardianshiptakings.html and this updated editorial from 2002 http://deukeproductions.blogspot.com/2010/11/jared-shafer-worse-than-alcapone.html and this from 2008

http://deukeproductions.blogspot.com/2008/12/public-enemy-number-one-jaredshafer-of.html just to point out that this corruption and exploitation by Jared Shafer has been documented and published before.

If you know of anyone that is a victim of Jared Shafer, please report to the agencies above and post your story.

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This report was posted on Ripoff Report on 11/26/2010 12:33:49 AM and is a permanent record located here: http://www.ripoffreport.com/assisted-living-elderly-disabled/jared-e-shafer/jared-e-shaferprofessional-f-532f8.htm.

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Complaint Review: Alan D. Freer



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Junk lawsuits targeting free speech are a major threat to the First
Amendment and have a chilling effect on consumers first amendment right to speak out.

Privacy Invasion WARNING

Submitted: Tuesday, December 28, 2010 Posted: Tuesday, December 28, 2010 Reported By: Carmen — Crown City Ohio USA

Alan D. Freer 9060 West Cheyenne Avenue Las Vegas Nevada 89129

United States of America

Phone: 702-853-5483
Web: www.sdfnvlaw.com/
Category: Lawyers

Alan D. Freer Solomon, Dwiggins Freer & Morse, Ltd. Steals Money From Senior Citizens By Excessive Billings To Estates Of Wards On Behalf Of Corrupt Guardian Jared Shafer- Las Vegas, Nevada

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Alan Freer is stealing money from my uncle in Nevada. He works for a corrupt guardian by the name of Mr. Shafer. The court system is a mess there, they don't listen to the families, only to Freer and Shafer, who exploit the wards. Freer over bills Shafer's wards, which comes from the estate of the senior under Shafer's care. Care is a loose word here because all Shafer does is send out his assistant, Patience Bristol, to check on my uncle

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their patients.

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month for her little 5 or 10 minute visits. Freer helps Shafer fight the families because he can charge the ward's estate or trust and the bank, Wells Fargo, gives Freer and Shafer all they want with no questions. They are all working together in this guardianship racket in Las Vegas.

Alan Freer is very vicious and unethical, flinging lies about the ward's family members who want to remove the ward from Mr. Shafer. My cousin has

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been trying to be guardian of my uncle for months but Freer keeps making false accusations and threats to my cousin, who is a good person and loves my uncle very much. Freer even laughs in court when he get his way and insults my cousin with little comments that are very cruel. He seems to get a big kick out of stealing my uncle's money AND treating my cousin horribly. Shafer also laughs and grins and makes desrepectful comments about my uncle, referring to him and his assets as "crap" or some other distasteful adjective.

I have gone to nearly all my uncle's hearings and witnessed this repugnant behavior by Alan Freer and Jared Shafer. The family court commissioner, Jon Norheim, condons this bad behavior and gives Freer and Shafer what they want, which is very suspicious and we've heard rumors of bribes being given to the court.

The state of Nevada and the U.S. government had better do something about his Las Vegas crime of elders. And, my uncle is a veteran, and veterans are given no respect by Freer or Shafer, in fact they think it's funny to take his veteran benefits away from him.

If you are a victim of Las Vegas attorney Alan Freer, please report him to all agencies. I have never seen such a creepy and despicable attorney ever in my life. His fees are over the top high which leads us to believe that he's giving a cut to Jared Shafer because, after all, they are stealing money from my uncle. They have no respect for the elderly or anyone that may fall under their control. They are not human beings because they have no soul or heart only a big fat appetite for greed. They do not care about anyone but themselves and how much money they can steal. Freer acts like it's his money to take as does Shafer.

Alan Freer, Jared Shafer, Patience Bristol, Jon Norheim--keep your eye on all of them because they are all working together to rob senior citizens and veterans just like my uncle in Las Vegas. My God save us all from these who suffer from one of the 7 deadly sins--GREED!

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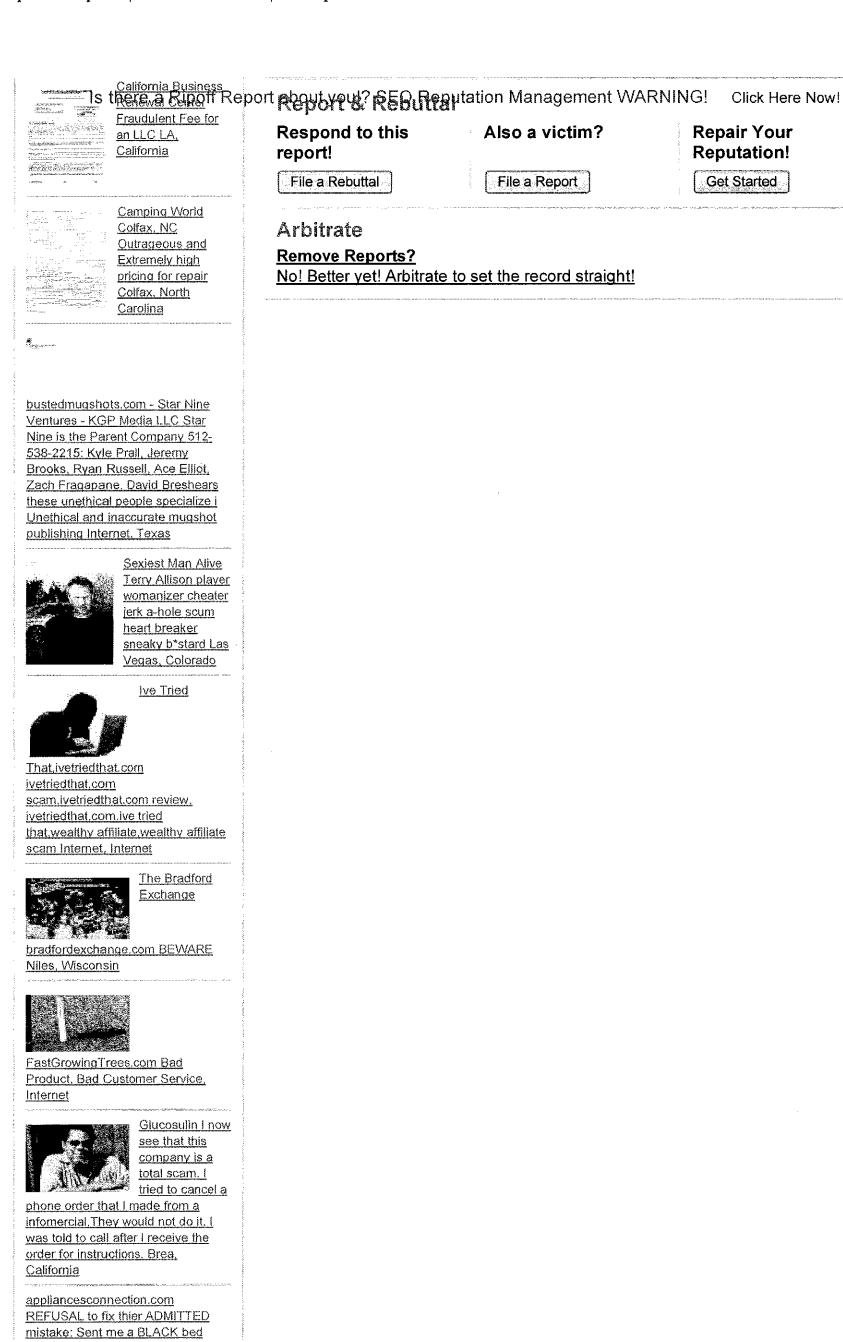
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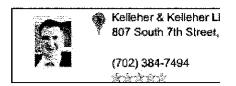


Page 171 of 1194 PL-000139

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Anti Slapp laws and why we need them. NOTICE to all consumers! Junk lawsuits targeting free speech are a major threat to the First Amendment and have a chilling effect on consumers first amendment right to speak out.

Privacy Invasion WARNING

Submitted: Tuesday, January 11, 2011 Posted: Tuesday, January 11, 2011 Reported By: Angry Victim — Colorado United States of America

Attorney Alan D. Freer 9060 W. Cheyenne Ave. Las Vegas Nevada 89129 United States of America

Phone: 702-853-5483 Web: www.sdfnvlaw.com Category: Lawyers

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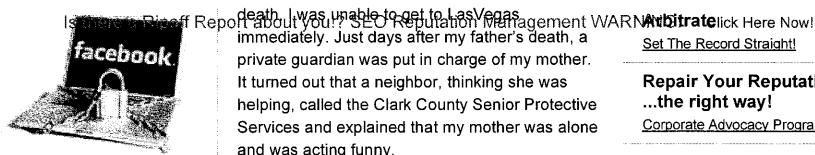
Alan Freer Corrupt Lawyer In Las Vegas **Guardianship Racket:**

Back in 2008 my father died in an auto accident in Las Vegas, leaving my mother alone. My mother was in the beginning stages of Alzheimer's and we had no other family members living in Las Vegas because my parents had fallen for propaganda from a home developer that moving to a retirement community in Nevada would be good for them, so my parents moved away from their family in Colorado. Because I was on the east coast giving a seminar at the time of my father's

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Page 196 of 1194

PL-000161



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<u>Ibogaine Clinic</u> Dr Sola Ibogaine <u>clinic is</u> unprofessional and are not compassionate to their patients.

They dropped me off at the airport while I was still in withdrawa. Internet Cancun Mexico



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immediately. Just days after my father's death, a private guardian was put in charge of my mother. It turned out that a neighbor, thinking she was

helping, called the Clark County Senior Protective Services and explained that my mother was alone and was acting funny.

Set The Record Straight!

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This county agency told the neighbor to call the guardianship commissioner office of Jon Norheim for help. Someone in that office gave the neighbor the office number of a private fiduciary, Jared Shafer of Professional Fiduciary Services of NV, who was suppose to "protect" my mother until I could arrive from the east coast.

When I finally got into town, Mr. Shafer told me that he would draw up paperwork for me to be co-guardian with him for my mother because I was not a resident of Nevada and therefore I was not allowed to be her guardian, that a resident of Nevada was necessary to serve as a co-guardian with me. Mr. Shafer said I would be hearing from his lawyer, Alan Freer, in a few days and not too worry since a caregiver was placed in mom's home and that she would be in good hands. Mr. Shafer also told me I could visit, but that I couldn't spend the night at her home. I thought this was odd, but thought maybe this was how it was supposed to be. He also told me I was not to remove anything from the home. I thought these restrictions were unusual but because I was quite distraught over the death of my father and concerned for my mother I let it go and I went back to work in Colorado and waited to hear from Mr. Freer.

After 3 weeks went by with no word from Mr. Shafer or his attorney Alan Freer, I contacted Mr. Freer, who told me that Mr. Shafer never accepts a co-guardian and that it was too bad because he already had temporary guardianship and they had already filed for permanent guardianship and that I could come and petition for guardianship myself but I'd needed someone else in NV to be guardian with me. He also told me that if I objected to Mr. Shafer or filed for guardianship that judge Norheim would give he and Mr. Shafer what they wanted so there was no point in even trying. He said, "Mr. Shafer and I tell judge Norheim what we want and you can't do anything about it. You will never be guardian of your mother and if you go against us we'll make sure the judge always rules in our favor and we'll make damn sure your parent's estate will be emptied, leaving you nothing when she dies." And then he hung up the phone.

I was floored at hearing this. Since this conversation with this lawyer Alan Freer, I have been fighting him to gain guardianship of my mother for over 2 years. They have gone through over \$400,000 of my parent's estate and are about to sell mom's home, with the help of Wells Fargo, and put her in a rest home. She is very depressed and wants to come to Colorado and be with her children and grand children, but Mr. Shafer and Mr. Freer will not allow her to leave. I am fearful for her safety and well being.

During the last 2 years, Mr. Alan Freer has done nothing but lie and make up bad things about my family and me. Every time Mr. Freer or Mr. Shafer tell lies in Jon Norheim's court he does nothing about it, it is as if he is deaf and blind to any of their bad behavior in court. In fact, Commissioner Norheim allows them to use inappropriate words and comments in court. Once Mr. Shafer referred to my mother's property as "a pile of crap". Another time I tried to speak up to defend myself against their lies about me and my family but Commissioner Norheim had the baliff threaten to arrest me if I spoke again.

This is all very unfair and this Clark County Family Court is run like a free for all, with Mr. Norheim, Mr. Freer and Mr. Shafer all saying and doing want they want to exploit and abuse the ward and their families. To add insult to injury, Mr. Freer and Mr. Shafer smirk and laugh at us and Commission Norheim turns a blind eye and ear. Mr. Norheim also exhibits some very bad behavior, even admitting that he doesn't have to follow the law

> Page 197 of 1194 PL-000162

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Glucosulin I now see that this company is a total scam. I tried to cancel a

ne order that I made from a infomercial. They would not do it. I was told to call after I receive the order for instructions. Brea, California

appliancesconnection.com REFUSAL to fix thier ADMITTED mistake: Sent me a BLACK bed

Is therewas Rusiness Report about your Sey Frequential Marting Mr. Norheim gives them want they want, which sounds like Mr. Norheim is accepting some kind of favors.

> This lawyer Alan Freer is the most horrible excuse of an attorney. He lies, he threatens and he over bills my parent's estate for nothing and so does Jared Shafer. He repeatedly files the same documents time after time all to create more billings. He insults me and my family and my mother. He even insults my attorney and my mom's doctors. He is very rude, mean and corrupt and I don't understand why he is still practicing law. My experience tells me that the Clark County court system, the judges, the guardians, the attorneys and the banks are all working together to take advantage of old people like my mother.

> We are also having a difficult time with Wells Fargo Bank, the trustee for my parent's trust. A Ms. Eve Mills is the person working with Mr. Shafer and Mr. Freer to make sure the estate is being disgorged of it's assets, with the highest amount of money being paid to attorney Alan Freer, which makes my family think that Mr. Shafer is possibly getting a cut of Mr. Freer's excessive fees. Ms. Eve Mills will not answer my questions or return my calls, she acts like the trust is hers and I that I don't have any rights, even if I am a beneficiary. She told me that Mr. Freer and Mr. Shafer are very important people in the community, which sounded as if she admired these miserable excuses of human beings, which doesn't say much for her or Wells Fargo Bank.

I just found that others have posted complaints about attorney Alan Freer and guardian Jared Shafer and that they are being investigated by the government. I certainly hope so, I will file my own complaints to as many agencies as possible, as will my relatives and friends. Anyone with any information on these 2 and their associates should add comments to my posting to help all of us victims and to stop further abuse of our elders by attorneys like Alan Freer and guardians like Mr. Shafer.

After one of our hearings, in the court hallway, I heard attorney Alan Freer tell Mr. Jared Shafer and his assistant, Patience Bristol, "Well, we screwed another jerk who thinks he's going to save his mother and family estate. These out of state kids need to just go away and let us rip off their parents." Mr. Shafer and Miss. Bristol laughed. They did not know that I was standing behind them but even when they saw that I heard them, they acted as if they were happy I had heard. These are very creepy people. Attorney Alan Freer should be disbarred and he and professional guardian Jared Shafer should be in jail for exploiting my mother and all the other senior citizens that moved to Nevada thinking they had found their paradise. What a joke. Let's hope the joke is on them soon when all their dirty deeds catch up with them. I'm one of those people who feel that justice will be seen so fellow victims, please speak up.

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Page 198 of 1194 PL-000163



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